

Vendor Information Publication

An e-newsletter for Alabama WIC Vendors

April 2017

“Check Out” Your WIC Knowledge

1. Can a WIC customer exchange infant formula for a different type/brand of infant formula?
2. Can a cashier accept a WIC Food Instrument (FI) that is already signed?
3. Can a WIC customer purchase Lactose Free Milk if it is not printed on the FI?
4. What amount will be entered in the Pay Exactly block of a Cash Value Voucher for \$8.00 if the total fresh fruit/vegetable purchase is \$9.71?
5. If the FI reads: “64 ounces – 2nd Stage Infant Fruit/Veg can the cashier let the WIC customer purchase infant meat?

Answers on Page 2

Manufacturer’s Update

Beech-Nut 8 oz. infant cereals have started to move from a cardboard box to a plastic canister with new UPC codes. The new container is Alabama WIC approved for multigrain, oatmeal and rice infant cereal varieties.



Manufacturer’s Update

PediaSure® will undergo a packaging update to a slightly taller bottle starting July 2017. There are no UPC changes. PediaSure® is Alabama WIC approved if specified on the food instrument.



Need Supplies or Have Questions?

If you have questions or are in need of any supplies, such as shelf labels, approved foods brochures, or window clings, please contact us at 1-888-942-4673.

Additional Information Available on the Web at: www.adph.org/wic

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“Check Out” Your WIC Knowledge

1. Can a WIC customer exchange infant formula for a different type/brand of infant formula?

NEVER allow a WIC customer to exchange formula for another type of formula or for cash. If a cashier allows a WIC customer to purchase an incorrect formula and the WIC customer attempts to return the incorrect formula to the store they must be instructed to return to the local clinic.

2. Can a cashier accept a WIC Food Instrument (FI) that is already signed?

No, If the WIC customer has signed the FI before presenting it to the cashier, instruct them to return to their local WIC clinic.

3. Can a WIC customer purchase Lactose Free Milk if it is not printed on the FI?

Yes, Lactose free milk is allowed, even though it **will not be specified** on the FI.

4. What amount will be entered in the Pay Exactly block of a Cash Value Voucher for \$8.00 if the total fresh fruit/vegetable purchase is \$9.71?

\$8.00 - An amount that is **more than** the voucher “Not to Exceed” dollar amount should **never** be entered in the “Pay Exactly” block. The bank will reject the voucher if the “Pay Exactly” amount is more than the voucher “Not to Exceed” dollar amount.

5. If the FI reads: “64 ounces – 2nd Stage Infant Fruit/Veg can the cashier let the WIC customer purchase infant meat?

No, because infant meat is not specified on the FI.

Additional valuable information can be found in the Alabama WIC Program Vendor Procedure Handbook. Contact 1-888-942-4673 to order your free copy.

LACTOSE FREE MILK

Lactose-Free milk is WIC approved and **does not** have to be specified on the food instrument.

CONTRACT RENEWAL YEAR

**It's contract renewal time again!
Watch your mail - Information coming soon!**

e-WIC Is Coming

Check out www.adph.org/WIC e-WIC for information.

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