

# **LCMS User Help Guide**

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## How to Access LCMS

**Option 1:** Access LCMS through the Alabama Public Health home page at <u>https://www.alabamapublichealth.gov/</u>.

Then select the "Login" link in the upper right section of the web page.



You will be directed to the central login portal for ADPH applications. Select the "LCMS (Learning Content Management System)" link.



*Option 2:* Access LCMS directly by entering: <u>https://www.adph.org/extranet</u> into your web address bar. You may choose to add this site to your favorites or bookmark it.

0	ADP	H Lear	ning Net	wor	k X	+
←	$\rightarrow$	С	☆ (		https://adpl	n.org/extranet/default.asp

Choosing either option will direct you to the "Training Opportunities" page. Next, click on the "Log In" link, which is in the top right section below the current date.

ADPH Alabama Department of Public	ic Health	M	onday, January 23, 2023
Keyword Search	SEARCH Advanced S	earch	n ▶ <u>Log In Help</u> ▶ <u>Courses</u>
	Satellite Conferences/Webcasts ▶ <u>Schedule</u> Program Area	On Demand Webcasts	

# How to Navigate the LCMS Log In Page

#### Create a New Account

Select "Don't have a Username?-> Click Here" to create a new LCMS account. (Do not create more than one LCMS account.)

Log In	
To Log In, enter your Username and Password, Don't have a Username? Click Here To create a new acco	unt
* Username:	
* Password:	
* - Indicates required field	
ADPH Learning Content Management System (LCMS) Can't remember Username or Password? ▶ <u>Click Here</u>	

#### **Retrieve Log In Credentials**

If you are an existing user and you need to retrieve your Username and/or Password, select the "Can't remember Username or Password? -> Click Here" link.

Log In	
To Log In, enter your Username and Password. Don't have a Username? ▶ <u>Click Here</u>	
* Username: * Password: LOG IN * - Indicates required field	
ADPH Learning Content Management System (LCMS) Can't remember Username or Password? <u>Click Here</u>	To retrieve log in

#### Log In

If you are an existing user and you remember your log in credentials, enter your username and your password. Then click the "LOG IN" button.

If your log in is successful, you will be directed to your LCMS "My Account" page.



An example of a sample user's LCMS account login is shown below.





If your first name and last name are not shown in the top right section above the current date and at the bottom left of the page, select the "If this is incorrect: ->Click Here" link to be redirected back to the log in screen. Then you will need to contact <u>LCMS Support</u> for help with logging in to the correct account.

## How to Create a New LCMS Account

To register for a new LCMS account, select the

"Don't have a Username? -> Click Here" link on the "Log In" page.

Log In	
To Log In, enter your Username and Password. Don't have a Username? ▶ <u>Click Here</u> To create a new acco	unt
* Username: * Password: LOG IN >> * - Indicates required field	
ADPH Learning Content Management System (LCMS) Can't remember Username or Password? ▶ <u>Click Here</u>	

You will be directed to the "Registration Information" page. Enter your information into each field on this screen.

ADPH Control Alabama Department of Public Health		Monday, January 23, 2023
- Registration Info	Click here it	f you already have a Username and Password?
First Name: *	Jane	
East Name.	Doe	
Eman.	Jane.doe@mysa	mpieemail.com
Deermanie:	jane_doe	Choose your unique Username
Password: *	•••••	Choose a password, 4-12 characters
Password: *	•••••	Confirm password
PIN: *	1111	Last 4 digits of SSN
* - Indicates require	d field	

Choose your LCMS username. It is recommended, but not required, that ADPH employees use their Network username for their LCMS username. Then click the "SUBMIT" button to finish creating your account.

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Log Out	My Account	
	Professional Development         • Courses         • My. Courses         • My. Courses         • My. Courses         • My. Curriculum Planner         • My. Transcript         • My. Forms         • Self Assessments    Personal Information          • Edit Profile         • Change Password    Publications  • Publications	Form Center         • (9). Registration Forms         • (49). Testing_Forms         • (254). Survey Forms         • (0). Volunteer Forms         • (33) Other Forms         Message Center         • (0). Check Messages         • Contact Support

Your first and last name will appear above the current date in the top right section and in the bottom left section of your "My Account" page. You will need to email LCMS Support to have your account linked to a user group before you will be able to access the required courses.

#### ADPH Employees, Nursing Students, Externs, Interns, and Volunteers

Once you email LCMS Support at <u>lcmssupport@adph.state.al.us</u> and provide the information requested below, your account will be linked.

After your LCMS account is linked, you will have access to all the trainings that are available to your user group. Again, if LCMS Support is not notified, you will not be able to view any of the required courses.

Include the following in your email to the LCMS Support team, so that your account can be linked to the correct user group:

If you are an ADPH Employee, please include your LCMS username, Public Health District or Central Office Bureau, and specify if you are a contractor or not.

If you are a nursing student, you should include your LCMS username and indicate that you are a nursing student. You will need to create your account using your student email address instead of a personal email.

If you are an extern, intern, or volunteer, specify so in your email. Externs and interns will need to create their accounts using their student email address instead of a personal email. Include the Public Health District or Central Office Bureau where you will be located.

### How to Retrieve your LCMS Username and/or Password

If you have forgotten your LCMS Username and/or Password, select the "Can't remember Username or Password? -> Click Here" link.

Log In	
To Log In, enter your Username and Password. Don't have a Username? ▶ <u>Click Here</u>	
* Username: * Password: LOG IN * - Indicates required field	
ADPH Learning Content Management System (LCMS) Can't remember Username or Password? <u>Click Here</u>	

Enter your First Name, Last Name, and PIN here. Then click the "Submit" button to retrieve your LCMS username.



Login Information
Review the Log In information below.
Jane Doe
User Name: jane_doe
Send Log In information to this address: janxxxxx@mysampleemail.com
Email Now
Remember to change your password once you are logged into the system.

Your User Name will appear on the "Login Information" page. For security reasons, your password and complete email address will not be displayed. You must click the "Email Now" link to receive your password.

You will receive a confirmation that your Log In information has been sent to the primary email address associated with your LCMS profile.

You will not receive the email if your email address is not up to date in your LCMS. In this case, you must email LCMS Support to receive assistance. Check your email inbox for an email from Registration. The email may be sent to your Spam/Junk folder.

Registration

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Important Email from ADPH (Please Do Not Respond to this Email!)

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Please email <u>LCMSSupport@adph.state.al.us</u> if you need additional assistance.