

**Alabama Trauma System**  
QA/QI Workgroup Meeting  
June 24, 2010 10:00 a.m. - 12:00 p.m.  
Office of EMS & Trauma Conference Room  
Call in Information 1-800-491-4634

In attendance: Allan Pace, Andrew Lee, Geni Smith, Alex Franklin, Glen Davis, Choona Lang, Dr. Campbell, Tammie Yeldell, Verla Thomas, Robin Moore, Joe Acker, Jeremy White

Not in attendance: Denise Louthain, David Garmon, Dr. Crawford, Beth Anderson

Choona Lang opened the meeting with a welcome.

**Trauma System Update**

Dr. Campbell gave a brief overview of the Alabama Trauma System:

Currently there is no status change on the hospitals in the Montgomery pertaining to the Alabama Trauma System.

Sacred Heart Hospital in Pensacola will be recommended as a Level I trauma center at the July 26, 2010 STAC Meeting.

Baptist Hospital Pensacola status is pending due to unresolved issues.

DeKalb Hospital will be recommended as a Level III trauma center to North RTAC then to the STAC at the July 26, 2010 meeting.

Highlands Medical Center was surveyed last month but their status is pending due to the required signed surgeon support statement has not been received.

Southeast Alabama Medical Center in Dothan, AL will resubmit their application as soon as the surgeon's signature is obtained.

Flowers Hospital in Dothan application per their administrator will be submitted this week.

**Trauma Center/Pre Hospital QA/QI Issues Reporting Process**

All QA/QI issues forwarded to the OEMS&T must have the correct recording from ATCC attached. Also when sending issues please include the following personal to the

email: Choona Lang, Dr. John Campbell, the Offline Medical Director for that agency/region and Mark Jackson (Non Compliance Officer).

A definition section to include under triage will be added to the Alabama EMA & Trauma Quality and Assurance/Quality Improvement Plan.

The E-PCR request letter will be utilized by the Regional Directors as needed and submitted to the service provider on an individual need basis.

Office of EMS & Trauma will send a group e-mail to all trauma centers/ trauma managers to explain their responsibilities related to the ATS printer supplies. The trauma centers are responsible for ink cartridges replacements and paper replenishment.

The QA/QI meeting minutes will be forward to the workgroup members for review each month before uploading to the ATS website.

### **QA/QI Report Project Update**

Tammie Yeldell gave a brief recap of the PCR project article that appeared in the Culture of Excellence and Compliance Newsletter (May 2, 2010-June 31, 2010). The article reminds the pre hospital staff how to utilize the ATCC number referring to trauma system patients.

### **Trauma Register/Dashboard Update**

Verla Thomas gave a brief overview of the dashboard components of the Alabama Trauma Registry. There are five completed dashboards, two in draft form and three more to be worked on. The dashboards will not be available for general viewing at this time. Mrs. Thomas will send out quarterly compliance reports to all trauma centers and regional directors.

### **Benchmark Update**

Robin Moore gave an update of the Alabama Trauma System Planning, Development and Evaluation Benchmark Indicator Scoring for 101.1, 201.1 and 301.1.

### **LifeTrac Software/Feedback Reports/BREMSS Update/Response Time**

Joe Acker gave a brief overview of the Alabama Trauma System in the BREMSS Region. Mr. Acker also has a 1b issue outstanding and is currently working to resolve the issue with OEMS &T Compliance Officer.

See the QA/QI Time Process attached that was approved by the committee. (See attached)

## **NATS Update**

Alex Franklin had no update at this time.

## **EAST Update**

Allan Pace gave a brief update of the Alabama Trauma System in the East Region. Mr. Pace forwarded a 1b QA/QI issue to Dr. Campbell, Dr Crawford and Mark Jackson, that was resolved.

Mr. Pace visits all the trauma centers in his region to ensure the system is working properly. Next month, he will start fulfilling his region's responsibility related to ensuring the ATS equipment is cleaned in each trauma center.

## **GULF Update**

Jeremy White gave a brief update of the Alabama Trauma System in the Gulf Region in David Garmon absents. Mr. White state that USA is not entering patients into the trauma system per the ATS Hospital entry protocol. Therefore the Gulf region is not able to capture accurate under triage data. OEMS&T will follow up with USA trauma manager to discuss this issue. Also, they continue to have QA/QI issues from ATCC regarding patients transported to Pensacola Baptist. This issue should be resolved once the Pensacola hospitals are adopted into Alabama's trauma system.

## **SOUTHEAST Update**

Alabama Trauma System is not activated as of June 24, 2010.

## **WEST Update**

Andrew Lee gave a brief update of the Alabama Trauma System in the West Region. There was an issue regarding run reports not being submitted timely but the issue was resolved with a letter from the region.

## **Next Meeting**

July 15, 2010, 10:00a.m.-12:00p.m. Office of EMS & Trauma Conference Room.

## **Meeting Recording WS118880**

# **QA/QI RESPONSE TIME PROCESS**

## **EMS-Trauma Response Times Reporting**

It is an ATCC and Regional EMS organization's responsibility to assure that each ATCC trauma patient record contains response times.

Each EMS response agency has the responsibility to provide response times to ATCC. ATCC will make two attempts to contact the EMS agency to request the times.

If the EMS response agency does not submit the response times as requested twice by ATCC, ATCC/Trauma System Issues QA/QI will be completed by the ATCC. This ATCC/ Trauma System Issues QA/QI will be sent via email to the appropriate Regional EMS agency. It becomes the Regional EMS Agency's responsibility to obtain the response times and report them via e-mail to the ATCC in no more than ten days from the date of the incident.

If the EMS agency doesn't respond to the Regional EMS Agency's request within ten days, the Response Time Issue will become a 1 b Trauma System QA/QI issue and forwarded to the State QA/QI Compliance Officer.

Information for each QA/QI Response Time unresolved issue will be recorded and forwarded twice monthly to each Regional EMS Agency.