Title X–Family Planning Plan First Update

Produced by the Alabama Department of Public Health Video Communication Division and Distance Learning Division

Faculty

Annie Vosel, Director Plan First Alabama Department of Public Health

> Gretel Felton, Director Certification Support Division Alabama Medicaid Agency

Renee Adams Plan First Intake Supervisor Certification Support Division Alabama Medicaid Agency

Overview

- History of the Program
- Program Changes

Program Changes

Program changes pending approval of the renewal:

"The Plan First waiver extends Medicaid eligibility for family planning services to all women of childbearing age (19 through 55) with income at or below 133% of the federal poverty level who do not have creditable health insurance coverage and would not otherwise qualify for Medicaid."

Program Changes

Program changes pending approval of the renewal:

• The term "creditable coverage" is defined as:

-- A group health plan

Program Changes

Program changes pending approval of the renewal:

-- Health insurance coverage - benefits consisting of medical care (providing directly, through insurance or reimbursement, or otherwise and including items and services paid for as medical care) under any hospital or medical service policy or certificate, hospital or medical service plan contract, or health maintenance organization contract offered by a health insurance issuer.

Program Changes

Program changes pending approval of the renewal:

- -- Medicare (Medicare Savings claimants--QMB, SLMB, QI1 and QI2-would not be eligible)
- -- Armed forces insurance
- -- A medical care program of the Indian Health Service (IHS) or of a tribal organization
- -- A state health risk pool

Applications

- Form 357 (lavender) Women with no children should complete this this application.
- Form 291 (blue) Women with children should complete this application.

Received Date

Reference Family Certification Policy Manual Section II B – Application Date "The date received for application forms submitted to the Central Office, to a SOBRA Supervisor, or to another agency that participates in the joint application process (currently ALL Kids and Alabama Child Caring Foundation) is the date the <u>signed</u> application is opened and date stamped by Medicaid or Medicaid's representative. Medicaid will honor the date received documented by the Department of Public Health on ALL-Kids and Plan First applications the Department refers to Medicaid for processing."



Citizenship and Identity Codes

Codes used to indicate person is pending for documentation of citizenship and identity:

- P0 Pending documentation of <u>citizenship/identity</u> When a worker has not received proof of citizenship or identity,
- P2 Pending documentation for identity but citizenship, Chart 2, provided
 Received proof of citizenship listed in Chart 2, but has not received proof of identity.

Citizenship and Identity Codes

Codes used to indicate person is pending for documentation of citizenship and identity:

 <u>P3 - Pending documentation for identity</u> <u>but citizenship, Chart 3, provided</u> Received proof of citizenship listed in Chart 3, but has not received proof of identity.

Citizenship and Identity Codes

Codes used to indicate receipt of documentation of citizenship and identity:

 <u>D1 – Documentation of</u> <u>Citizenship/identity, Chart 1</u>
 Original or a certified document as proof of citizenship and identity received/presented is listed on Chart 1.

Citizenship and Identity

Codes Codes used to indicate receipt of documentation of citizenship and identity:

• <u>D2 – Documentation of</u> <u>Citizenship/identity, Chart 2</u> Received proof of citizenship and identity; proof of citizenship presented is listed on Chart 2 and the proof of identity presented is listed on Chart 5.

Citizenship and Identity Codes

Codes used to indicate receipt of documentation of citizenship and identity:

• <u>D3 – Documentation of</u> <u>Citizenship/identity, Chart 3</u> Received proof of citizenship and identity; proof of citizenship presented is listed on Chart 3 and the proof of identity presented is listed on Chart 5.

Citizenship and Identity Codes Codes used to indicate receipt of

Codes used to indicate receipt of documentation of citizenship and identity:

• <u>D4 – Documentation of</u> <u>Citizenship/identity, Chart 4</u> Received proof of citizenship and identity; and the proof of citizenship presented is listed on Chart 4 and the proof of identity presented is listed on Chart 5.

Citizenship and Identity Codes

All documents must either be originals or certified copies by the issuing agencies.

Copies or notarized copies are not acceptable.



Outstationed Staff

Process applications accepted at their site and mail case records to: Alabama Medicaid Agency Attention: Gladys Osborne Family Certification Division Plan 1st Review Unit 501 Dexter Avenue Box 5624 Montgomery, Alabama 36103

Mail only records with no children. To request records : Send MSMM to 8989

Public Health

Mail applications to: Alabama Medicaid Agency Attention: Vicki Wilson Certification Support Division Plan First Intake Unit 501 Dexter Avenue Montgomery, Alabama 36130-5624

Applications should be mailed to Medicaid within 45 calendar days from the date received.

Sterilization Indicator

To add or remove indicators contact: Aretha Woodson MSMM - 89 82

aretha.woodson@Medicaid.alabama.gov (334) 353 - 5509 **Request Applications**

 Outstationed workers should send MSMM to 8952 (Janice Brown)

Public Health staff: contact Annie Vosel: (334) 206-2959 avosel@adph.state.al.us

> Hand Mail: Family Health Services RSA Tower, Suite 1350 Montgomery Attention: Annie Vosel

Form 296

Mail to:

Alabama Medicaid Agency Attention: Annie Givens Certification Support Division 501 Dexter Avenue Box 5624 Montgomery, Alabama 36130-5624 (This form was previously mailed/faxed to Yausko Hampton Greene) MSMM 8963 annie.givens@Medicaid.alabama.gov (334) 242-1744 The Department of Public Health has implemented a pilot project for requesting out of state birth certificates in the following counties:

Calhoun Escambia Etowah Houston Lauderdale Macon Madison Mobile Sumter Tuscaloosa

Outstationed workers located at the health departments listed above should contact their Plan First Coordinator to complete requests.

Reminders for Outstationed Staff

- Request birth certificates for Plan First applicants from Public Health for applicants born in Alabama.
- Change of payee remove children from page 2, of the current payee and add to page 2, of the new payee.

Reminders for Outstationed Staff

- If the client is pregnant, do not put a "N" in the Family Planning field on page 1, of the on-line application. This code will not allow clients to auto flip at the end of their postpartum.
 - Mail handout "Congratulations, you are now on Plan First" with award notices. Clients should call 1-800-362-1504, to request a replacement card or change their address.

Access to the New Medicaid Screens

- Email Cheryl Perez
 - Your name
 - Countv
 - 3270 user ID
 - Supervisor's name

Top Reasons Applications are Returned

- · Applicant failed to list their address
- Applicant failed to list their address
 Applicant indicated that they have private insurance but didn't give any information
 Applicant indicated that they work but didn't provide enough information to calculate an annual income
- · Applicant failed to sign the application
- C&I Documents do not have:
 - Verification statement - County worker's initials

 - Date