Working with the PDMP Database: Registration, Searching, Utilization

Brent I. Fox, PharmD, PhD

Timothy A. Martin, PharmD

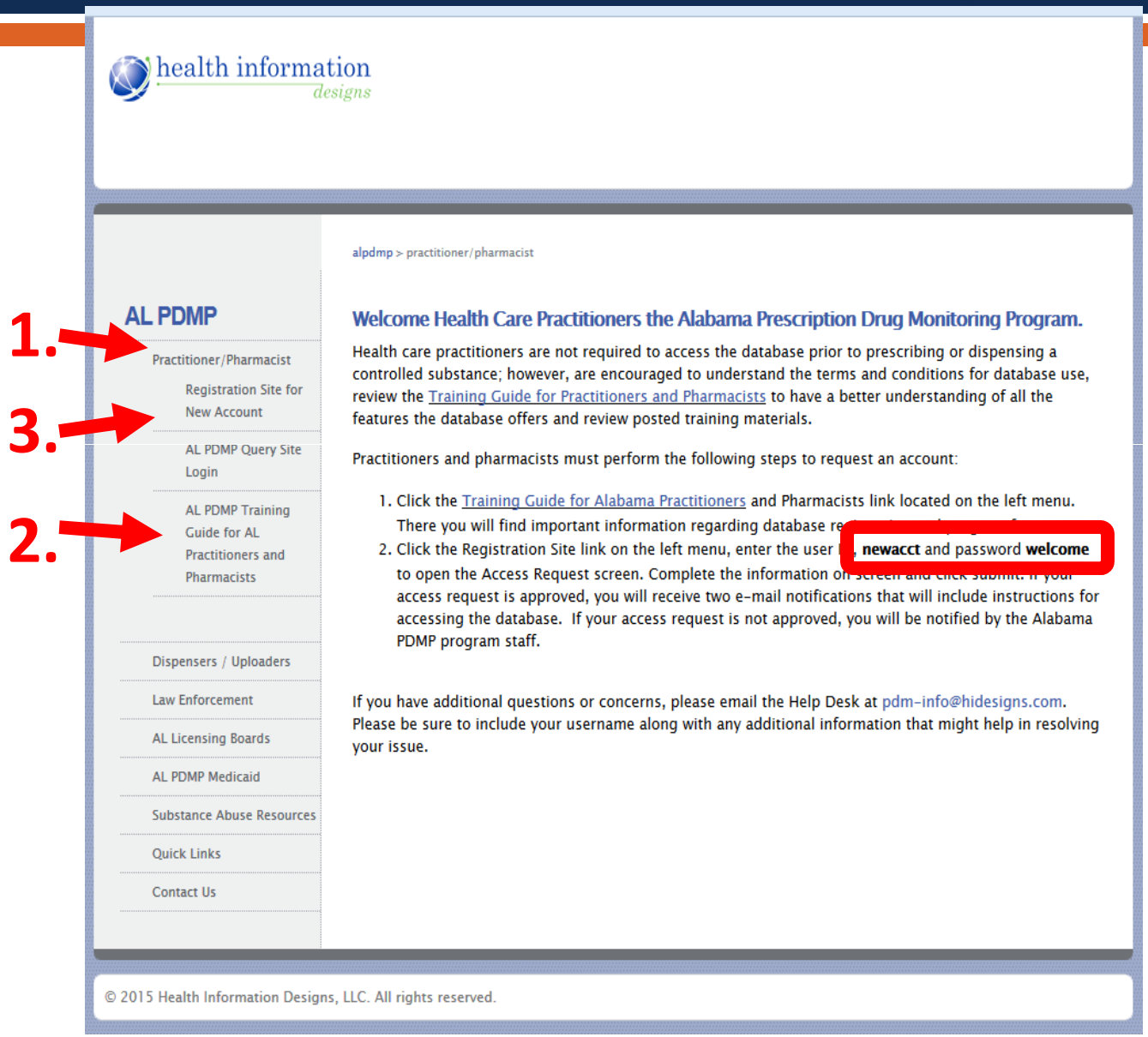
AUBURN UNIVERSITY

HARRISON SCHOOL OF PHARMACY
Health Outcomes Research and Policy

Start at www.adph.org

Click PDMP Login

Accessing the PDMP Database

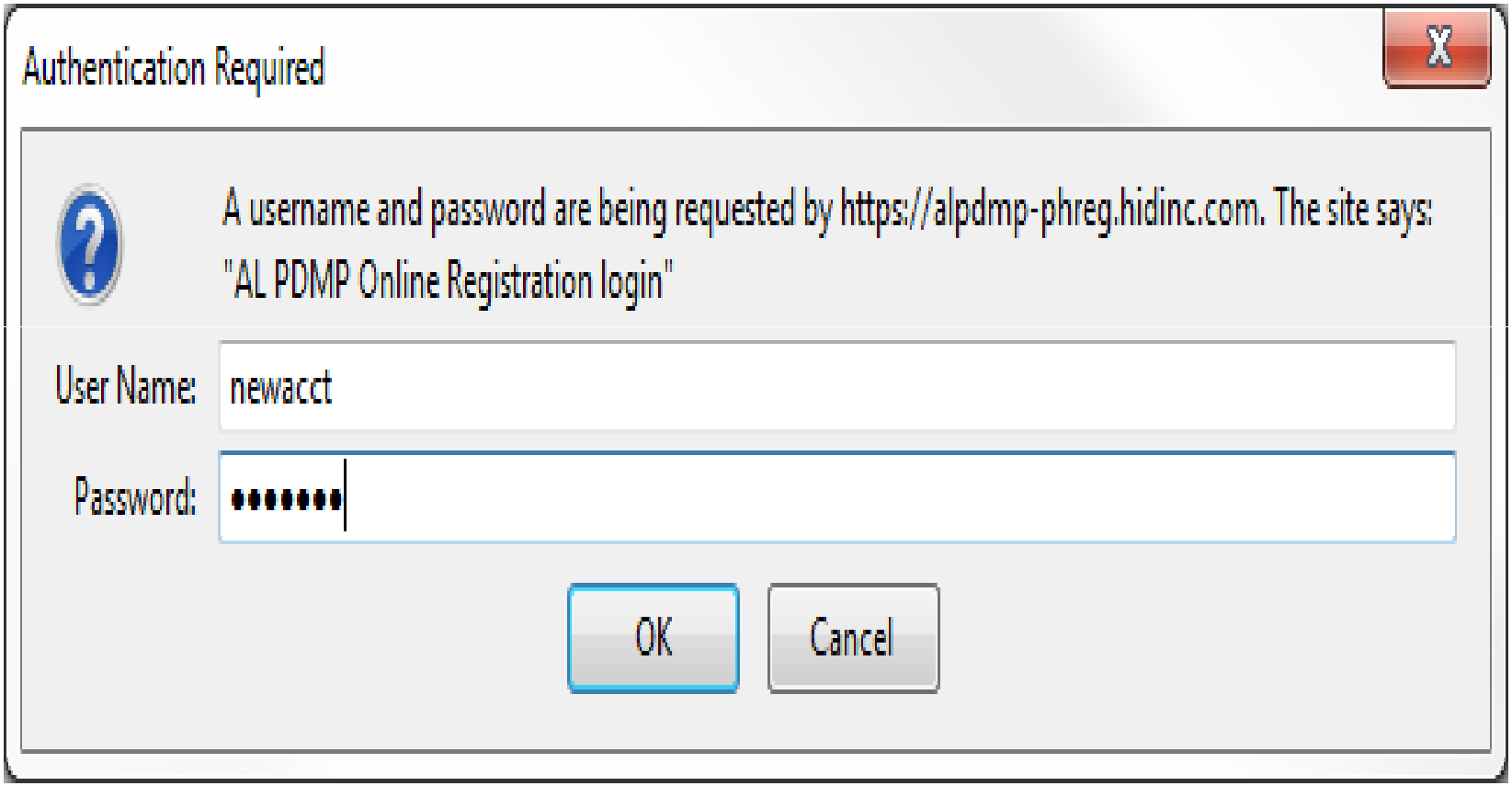


1.

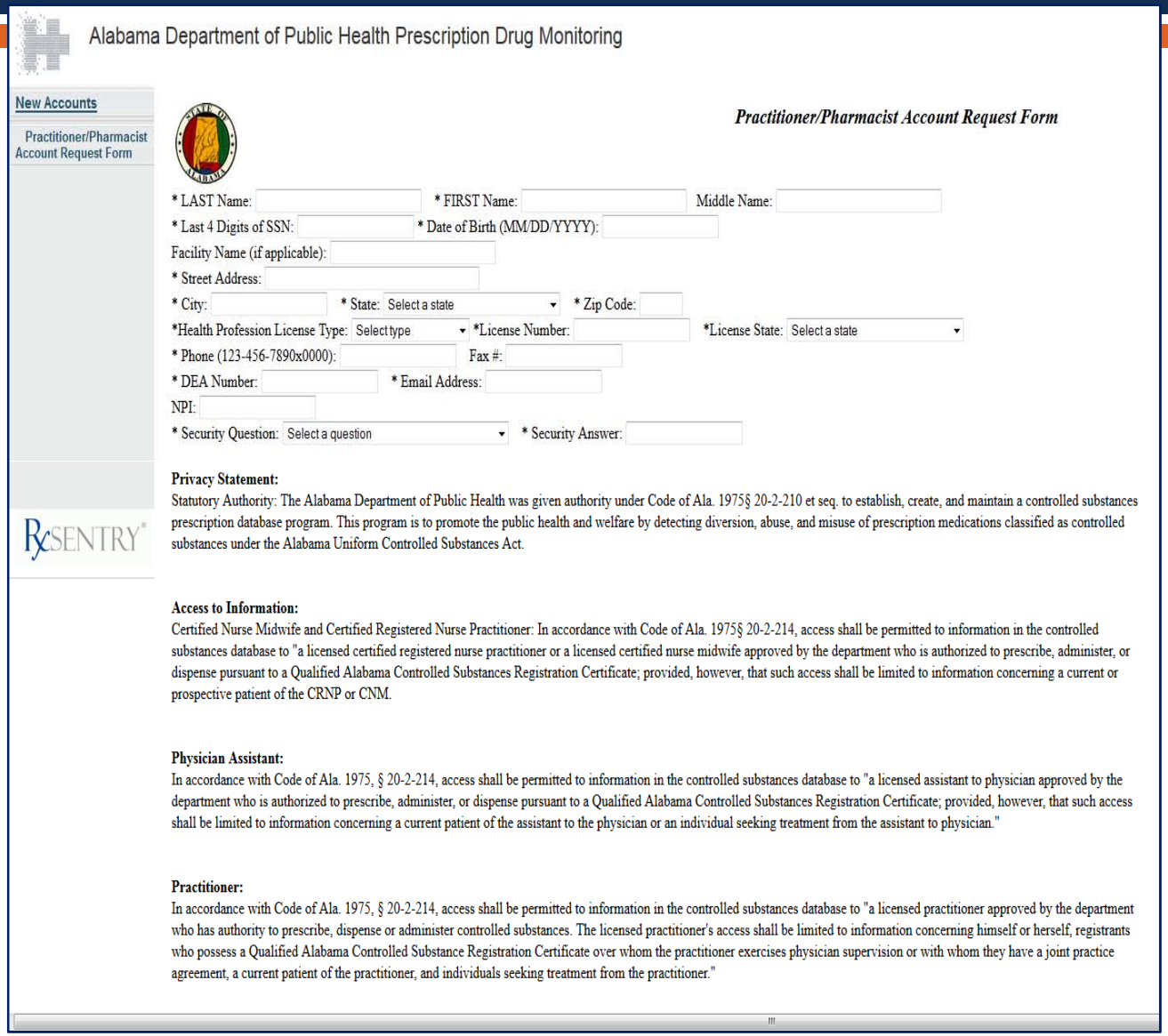
3.

2.

Accessing the PDMP Database, Cont.

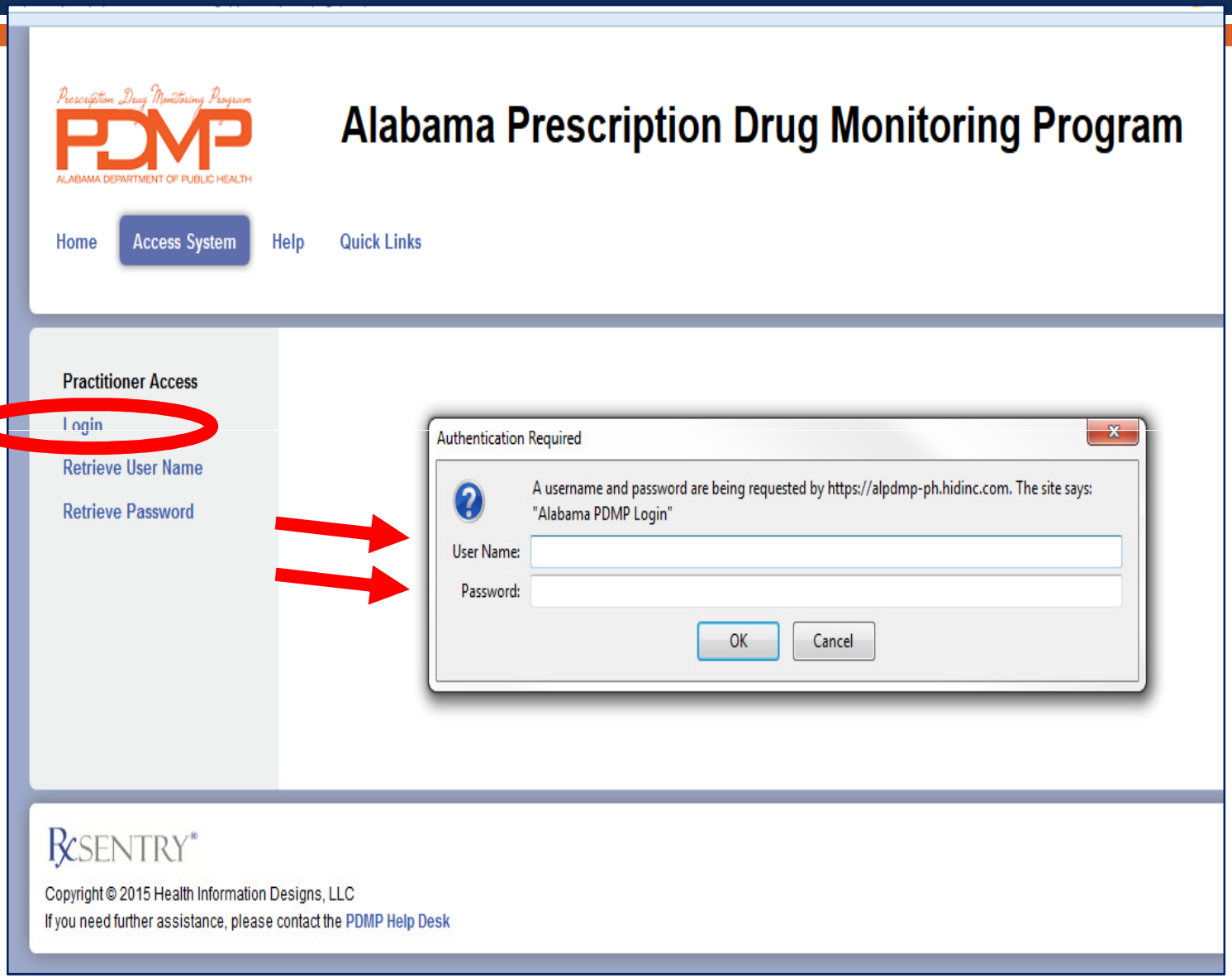


Enter Your Information

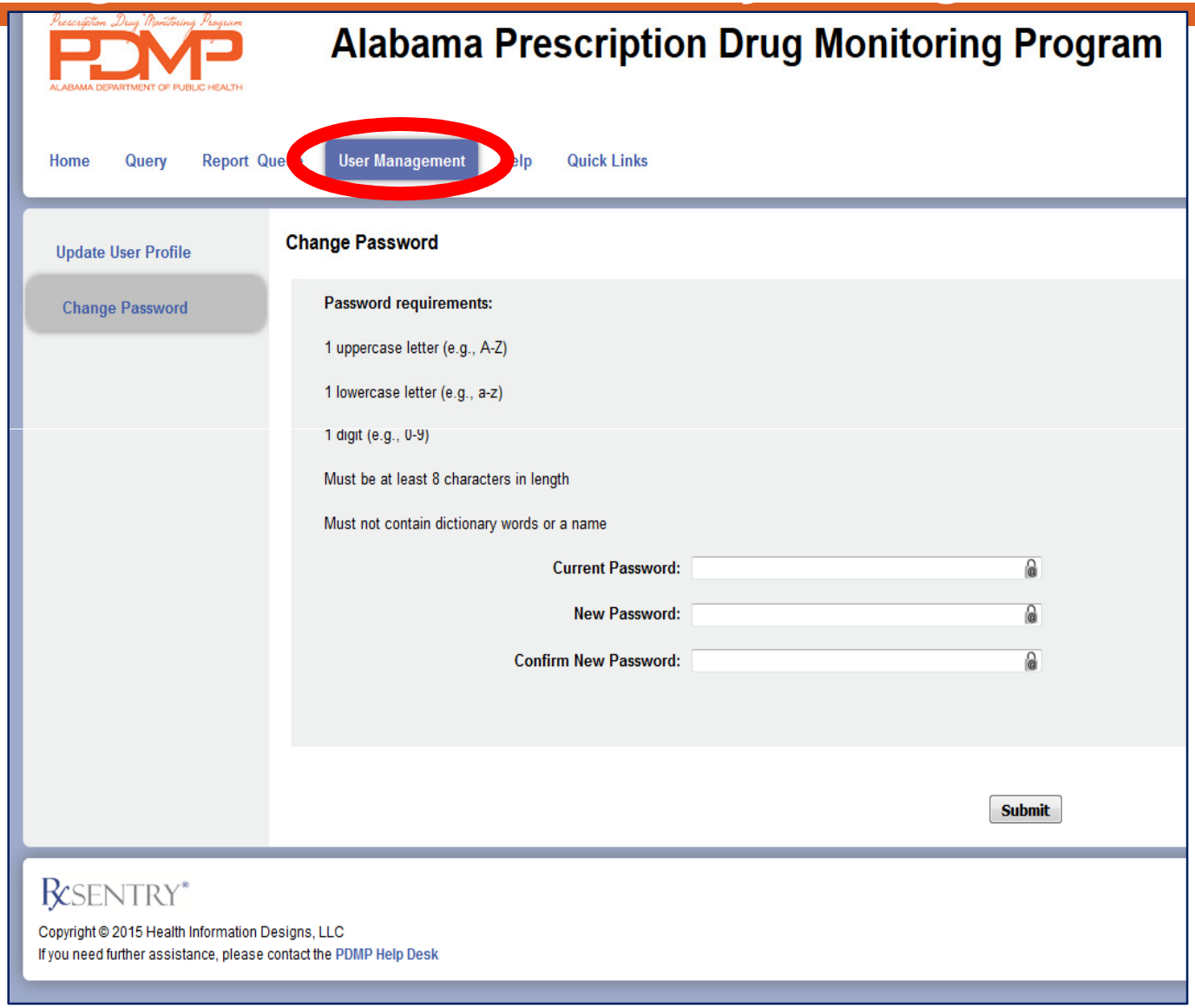


http://www.hidesigns.com/alpdmp/practitioner/pharmacist/

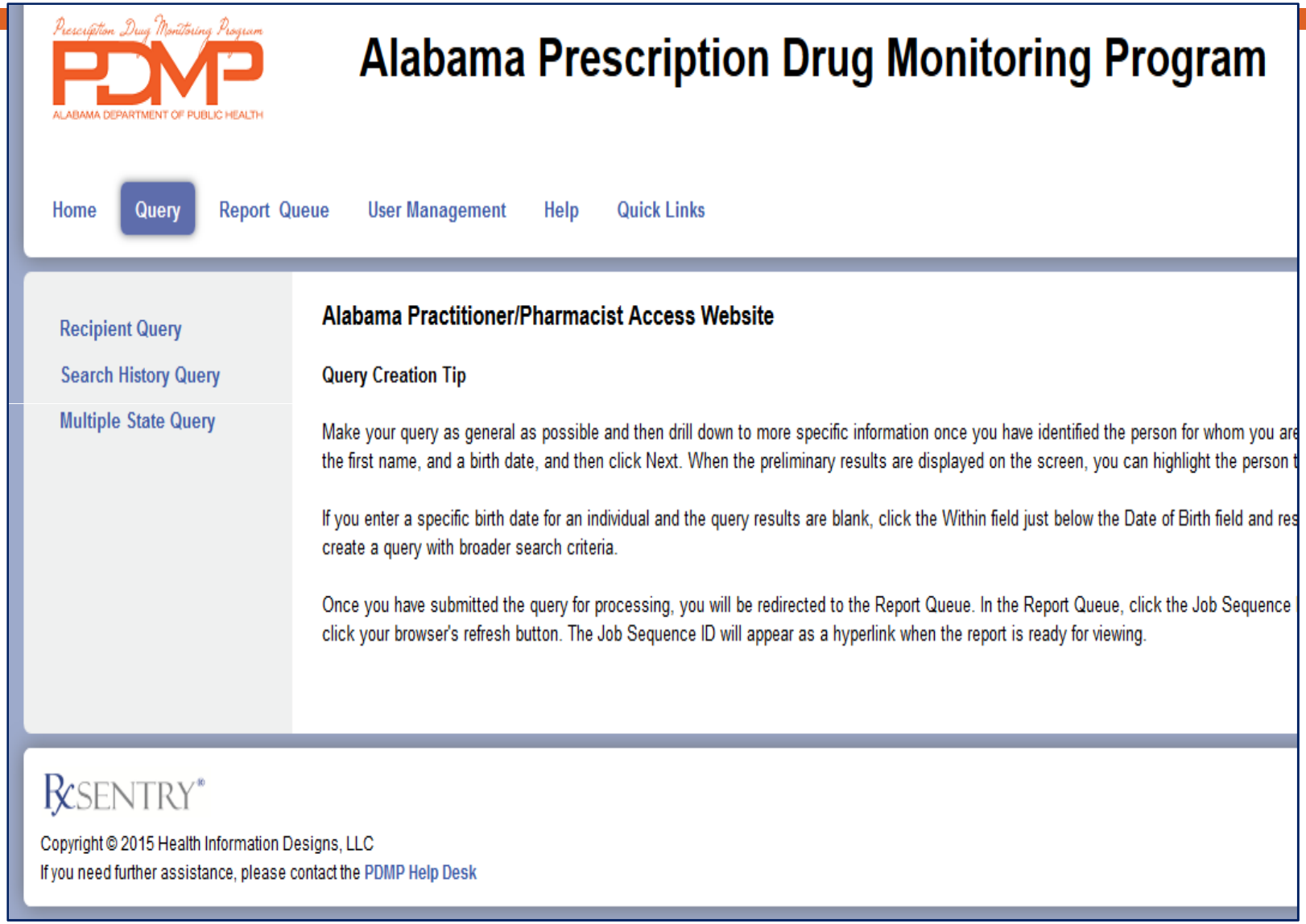
New Window Opens



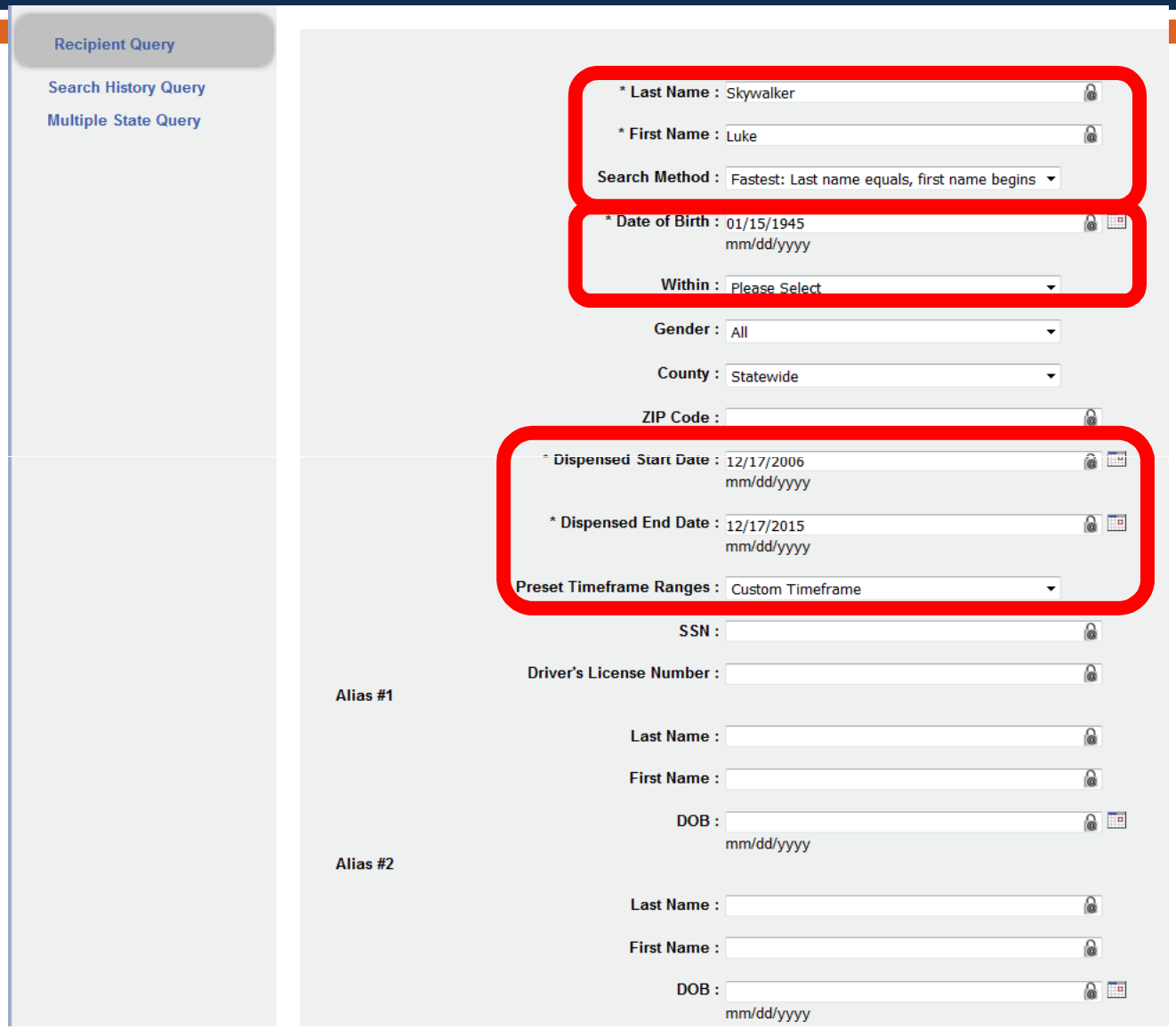
Change your password under User Management the first time you login



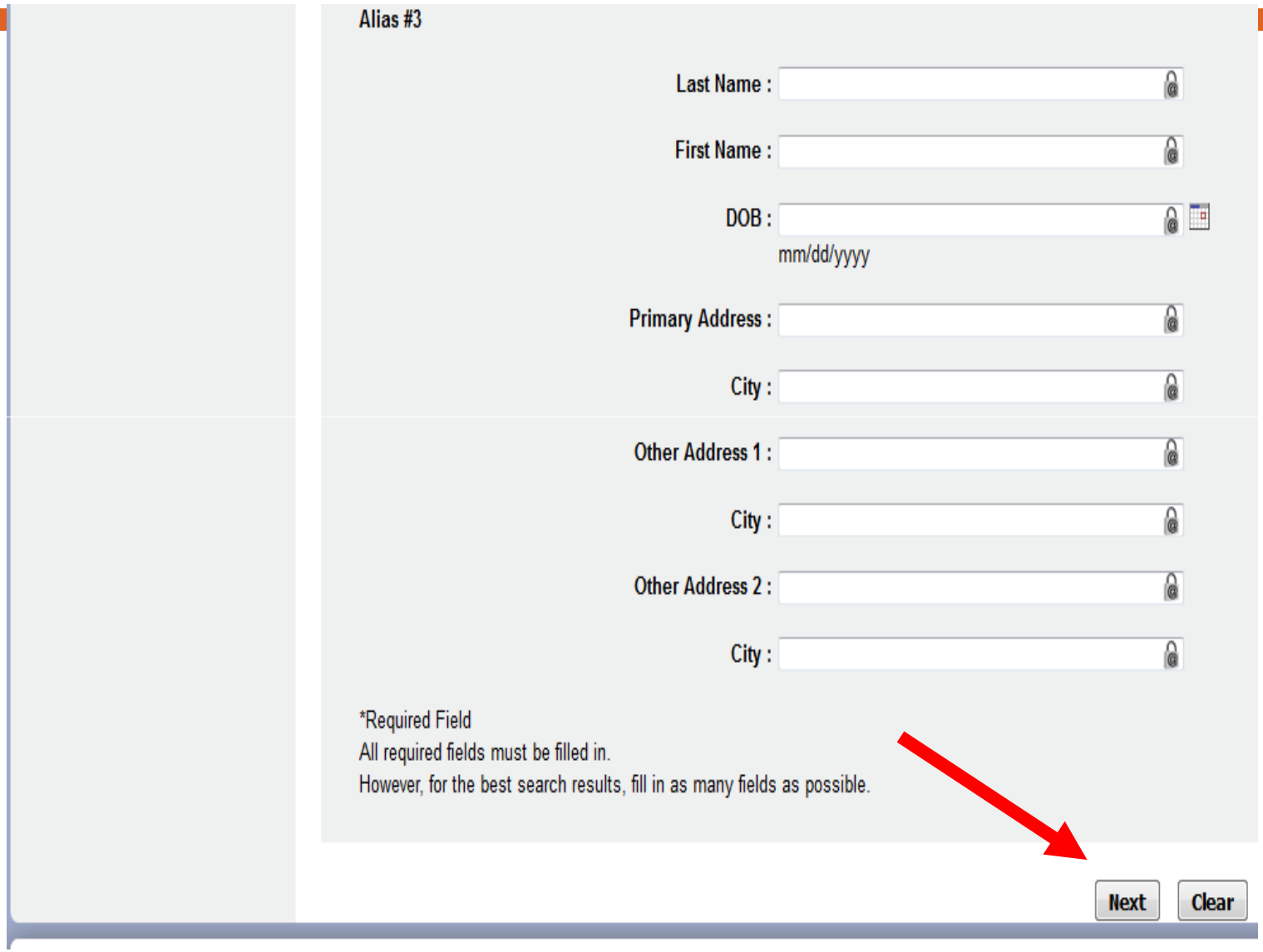
This is the Main Query Screen



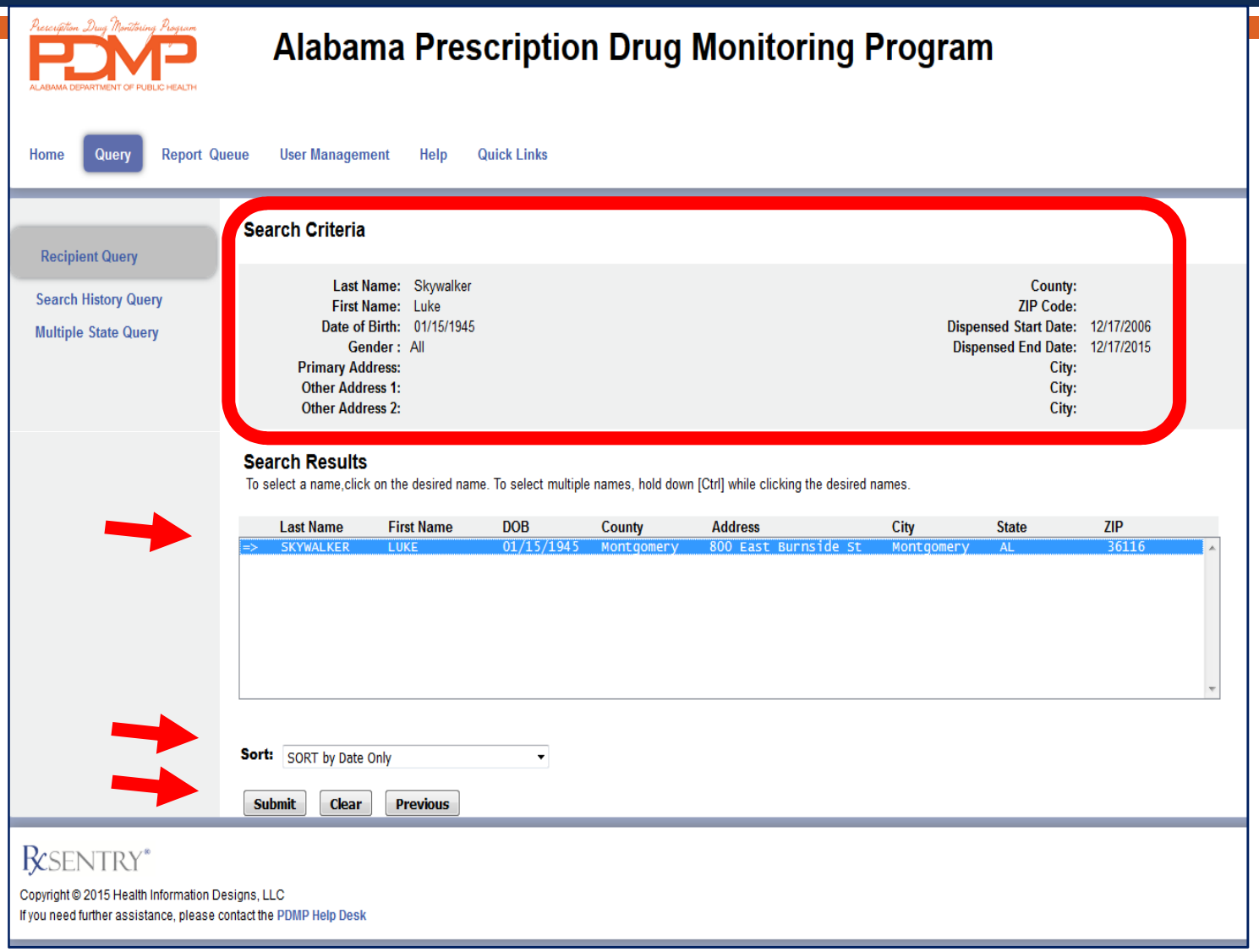
Using the Recipient Query Function



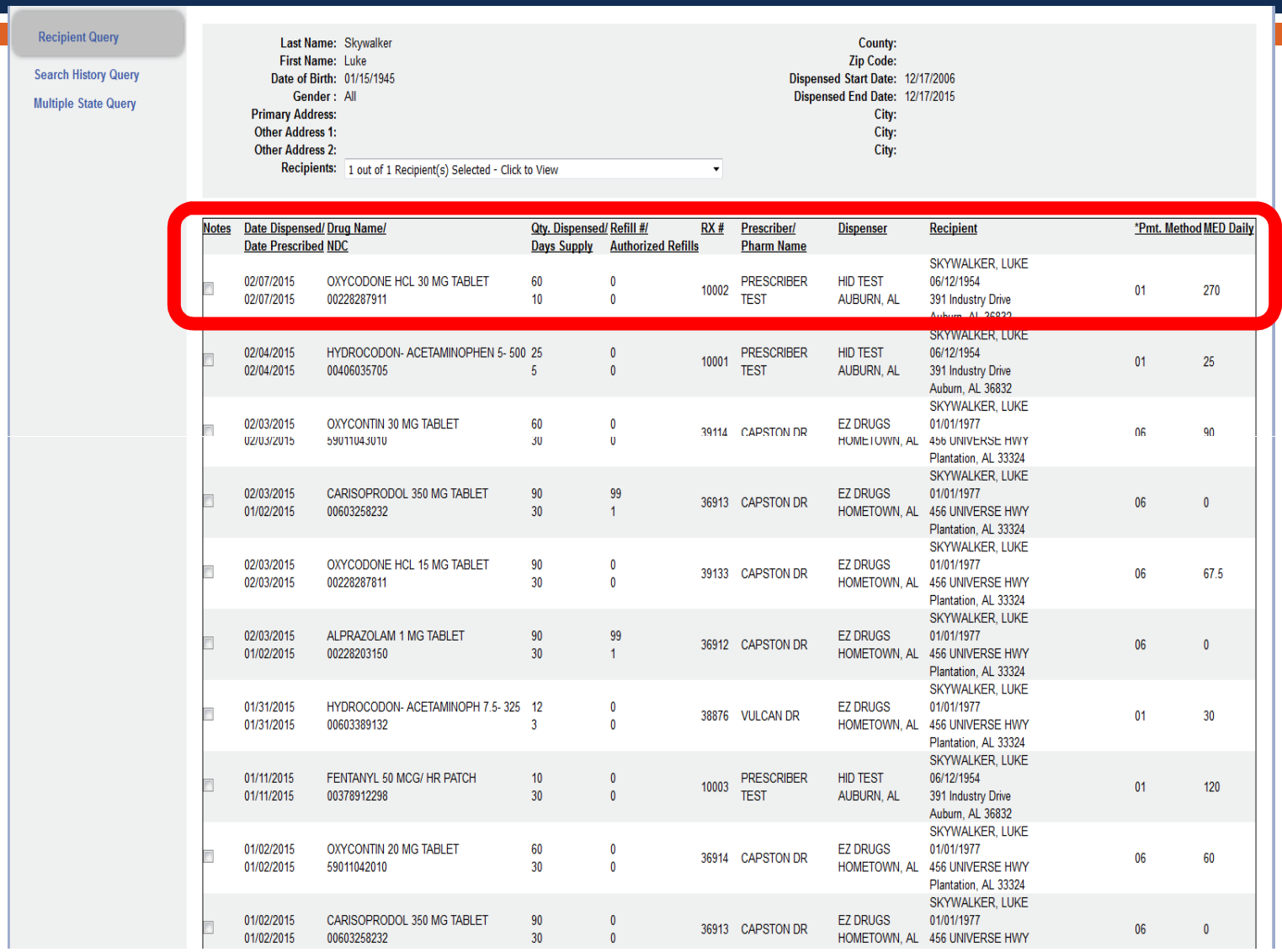
Using the Recipient Query Function, Cont.



Query Results Screen



Query Results of a Specific Recipient



Recipient Query

Search History Query

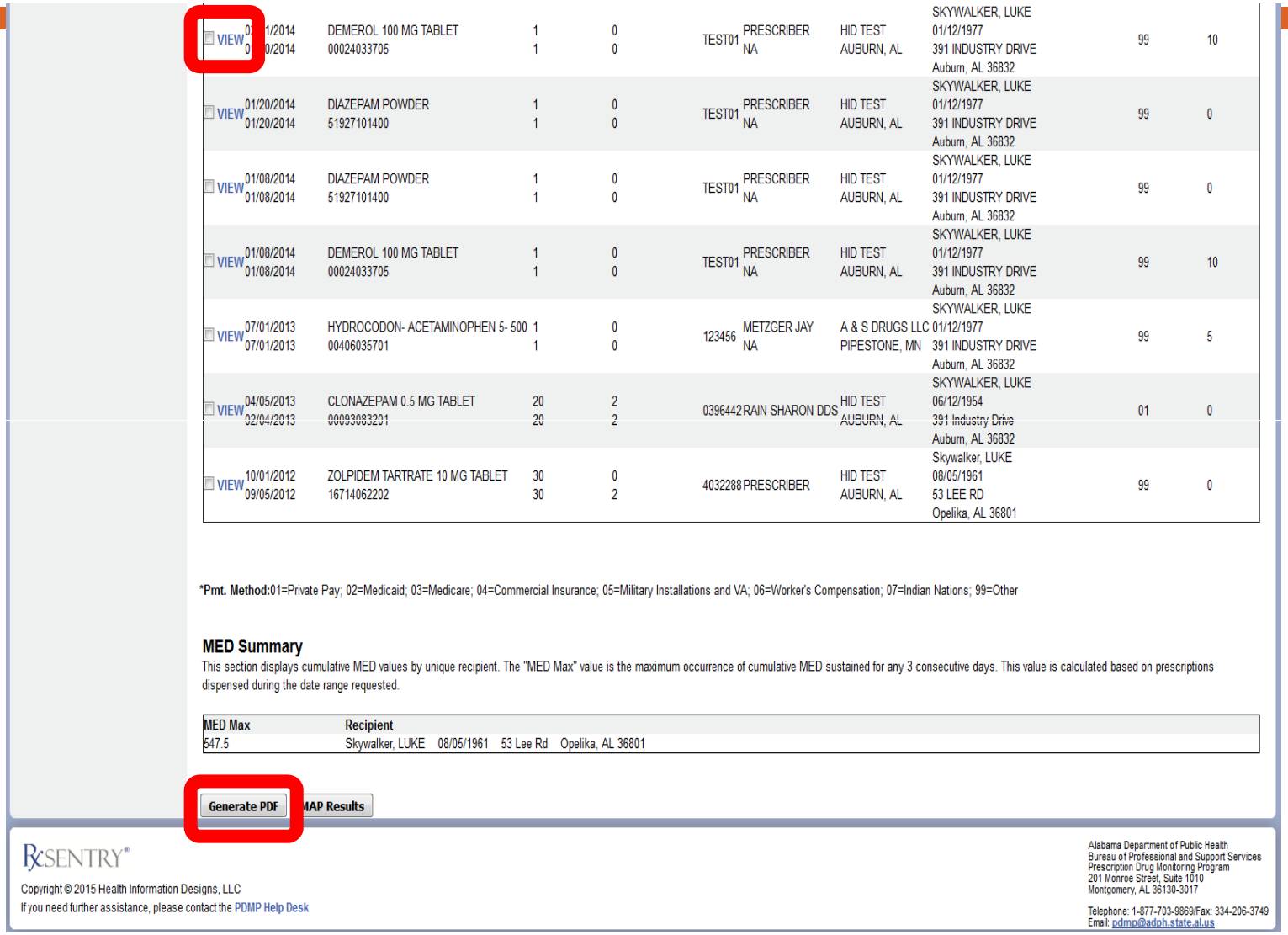
Multiple State Query

Last Name: Skywalker
First Name: Luke
Date of Birth: 01/15/1945
Gender : All
Primary Address:
Other Address 1:
Other Address 2:
Recipients: 1 out of 1 Recipient(s) Selected - Click to View

County:
Zip Code:
Dispensed Start Date: 12/17/2006
Dispensed End Date: 12/17/2015
City:
City:
City:

Notes	Date Dispensed/ Date Prescribed	Drug Name/ NDC	Qty. Dispensed/ Days Supply	Refill #/ Authorized Refills	RX #	Prescriber/ Pharm Name	Dispenser	Recipient	*Pmt. Method	MED Daily
	02/07/2015 02/07/2015	OXYCODONE HCL 30 MG TABLET 00228287911	60 10	0 0	10002	PRESCRIBER TEST	HID TEST AUBURN, AL	SKYWALKER, LUKE 06/12/1954 391 Industry Drive Auburn, AL 36832	01	270
	02/04/2015 02/04/2015	HYDROCODON- ACETAMINOPHEN 5- 500 00406035705	25 5	0 0	10001	PRESCRIBER TEST	HID TEST AUBURN, AL	SKYWALKER, LUKE 06/12/1954 391 Industry Drive Auburn, AL 36832	01	25
	02/03/2015 02/03/2015	OXYCONTIN 30 MG TABLET 59011043010	60 30	0 0	39114	CAPSTON DR	EZ DRUGS HOMETOWN, AL	SKYWALKER, LUKE 01/01/1977 456 UNIVERSE HWY Plantation, AL 33324	06	90
	02/03/2015 01/02/2015	CARISOPRODOL 350 MG TABLET 00603258232	90 30	99 1	36913	CAPSTON DR	EZ DRUGS HOMETOWN, AL	SKYWALKER, LUKE 01/01/1977 456 UNIVERSE HWY Plantation, AL 33324	06	0
	02/03/2015 02/03/2015	OXYCODONE HCL 15 MG TABLET 00228287811	90 30	0 0	39133	CAPSTON DR	EZ DRUGS HOMETOWN, AL	SKYWALKER, LUKE 01/01/1977 456 UNIVERSE HWY Plantation, AL 33324	06	67.5
	02/03/2015 01/02/2015	ALPRAZOLAM 1 MG TABLET 00228203150	90 30	99 1	36912	CAPSTON DR	EZ DRUGS HOMETOWN, AL	SKYWALKER, LUKE 01/01/1977 456 UNIVERSE HWY Plantation, AL 33324	06	0
	01/31/2015 01/31/2015	HYDROCODON- ACETAMINOPH 7.5- 325 00603389132	12 3	0 0	38876	VULCAN DR	EZ DRUGS HOMETOWN, AL	SKYWALKER, LUKE 01/01/1977 456 UNIVERSE HWY Plantation, AL 33324	01	30
	01/11/2015 01/11/2015	FENTANYL 50 MCG/ HR PATCH 00378912298	10 30	0 0	10003	PRESCRIBER TEST	HID TEST AUBURN, AL	SKYWALKER, LUKE 06/12/1954 391 Industry Drive Auburn, AL 36832	01	120
	01/02/2015 01/02/2015	OXYCONTIN 20 MG TABLET 59011042010	60 30	0 0	36914	CAPSTON DR	EZ DRUGS HOMETOWN, AL	SKYWALKER, LUKE 01/01/1977 456 UNIVERSE HWY Plantation, AL 33324	06	60
	01/02/2015 01/02/2015	CARISOPRODOL 350 MG TABLET 00603258232	90 30	0 0	36913	CAPSTON DR	EZ DRUGS HOMETOWN, AL	SKYWALKER, LUKE 01/01/1977 456 UNIVERSE HWY	06	0

Query Results of a Specific Recipient, Cont.



VIEW	0 1/2014 0/2014	DEMEROL 100 MG TABLET 00024033705	1 1	0 0	TEST01	PRESCRIBER NA	HID TEST AUBURN, AL	SKYWALKER, LUKE 01/12/1977 391 INDUSTRY DRIVE Auburn, AL 36832	99	10
VIEW	01/20/2014 01/20/2014	DIAZEPAM POWDER 51927101400	1 1	0 0	TEST01	PRESCRIBER NA	HID TEST AUBURN, AL	SKYWALKER, LUKE 01/12/1977 391 INDUSTRY DRIVE Auburn, AL 36832	99	0
VIEW	01/08/2014 01/08/2014	DIAZEPAM POWDER 51927101400	1 1	0 0	TEST01	PRESCRIBER NA	HID TEST AUBURN, AL	SKYWALKER, LUKE 01/12/1977 391 INDUSTRY DRIVE Auburn, AL 36832	99	0
VIEW	01/08/2014 01/08/2014	DEMEROL 100 MG TABLET 00024033705	1 1	0 0	TEST01	PRESCRIBER NA	HID TEST AUBURN, AL	SKYWALKER, LUKE 01/12/1977 391 INDUSTRY DRIVE Auburn, AL 36832	99	10
VIEW	07/01/2013 07/01/2013	HYDROCODON- ACETAMINOPHEN 5- 500 00406035701	1 1	0 0	123456	METZGER JAY NA	A & S DRUGS LLC PIPESTONE, MN	SKYWALKER, LUKE 01/12/1977 391 INDUSTRY DRIVE Auburn, AL 36832	99	5
VIEW	04/05/2013 02/04/2013	CLONAZEPAM 0.5 MG TABLET 00093083201	20 20	2 2	0396442	RAIN SHARON DDS	HID TEST AUBURN, AL	SKYWALKER, LUKE 06/12/1954 391 Industry Drive Auburn, AL 36832	01	0
VIEW	10/01/2012 09/05/2012	ZOLPIDEM TARTRATE 10 MG TABLET 16714062202	30 30	0 2	4032288	PRESCRIBER	HID TEST AUBURN, AL	Skywalker, LUKE 08/05/1961 53 LEE RD Opelika, AL 36801	99	0

*Pmt. Method:01=Private Pay; 02=Medicaid; 03=Medicare; 04=Commercial Insurance; 05=Military Installations and VA; 06=Worker's Compensation; 07=Indian Nations; 99=Other

MED Summary

This section displays cumulative MED values by unique recipient. The "MED Max" value is the maximum occurrence of cumulative MED sustained for any 3 consecutive days. This value is calculated based on prescriptions dispensed during the date range requested.

MED Max	Recipient
547.5	Skywalker, LUKE 08/05/1961 53 Lee Rd Opelika, AL 36801

Generate PDF MAP Results

RxSENTRY®

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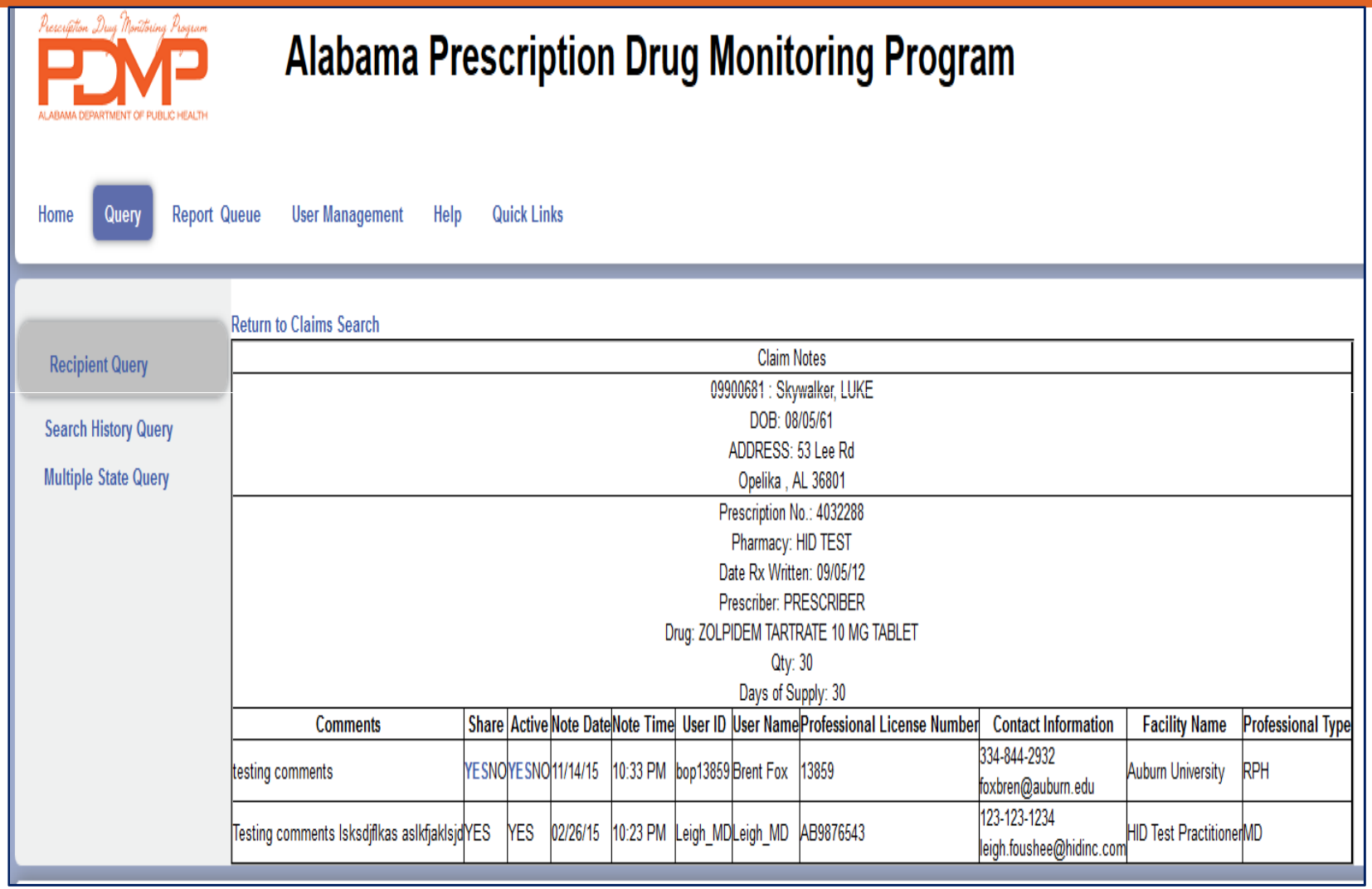
If you need further assistance, please contact the PDMP Help Desk

Alabama Department of Public Health
Bureau of Professional and Support Services
Prescription Drug Monitoring Program
201 Monroe Street, Suite 1010
Montgomery, AL 36130-3017

Telephone: 1-877-703-9869/Fax: 334-206-3749
Email: pdmp@adph.state.al.us

Viewing Notes Entered on a Recipient's Specific Prescription



Alabama Prescription Drug Monitoring Program

Home | Query | Report Queue | User Management | Help | Quick Links

Recipient Query

Search History Query

Multiple State Query

Return to Claims Search

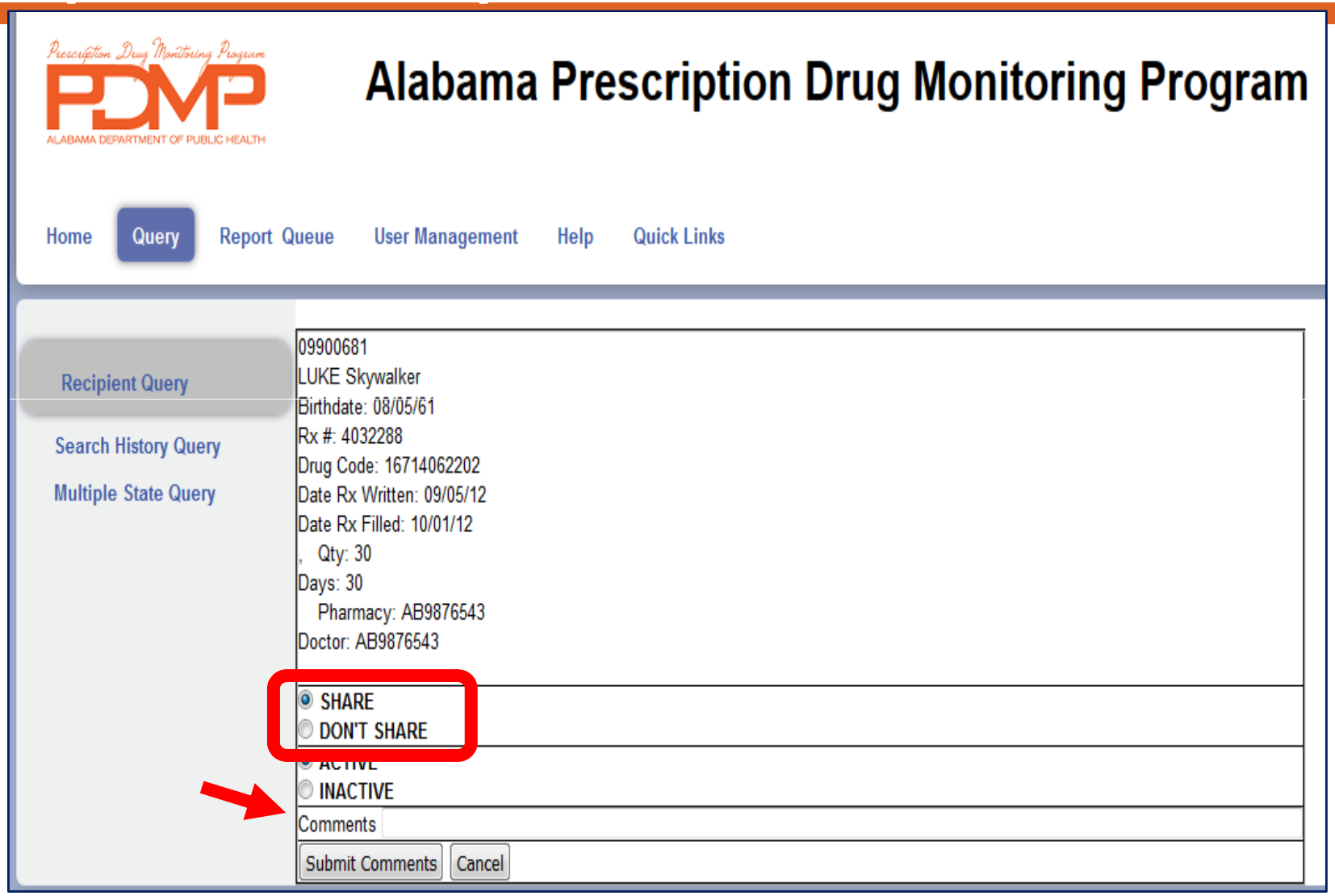
Claim Notes

09900681 : Skywalker, LUKE
DOB: 08/05/61
ADDRESS: 53 Lee Rd
Opelika , AL 36801

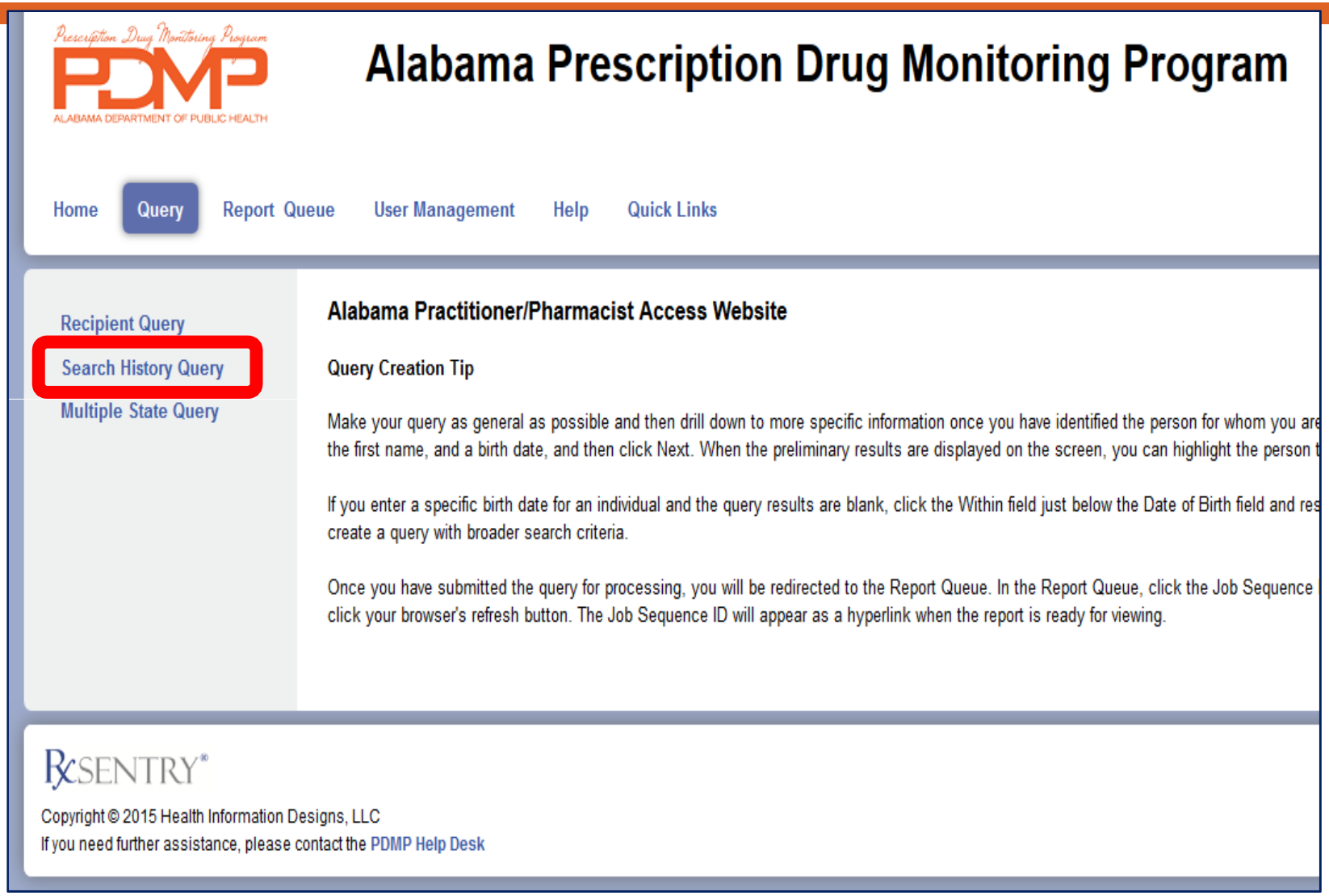
Prescription No.: 4032288
Pharmacy: HID TEST
Date Rx Written: 09/05/12
Prescriber: PRESCRIBER
Drug: ZOLPIDEM TARTRATE 10 MG TABLET
Qty: 30
Days of Supply: 30

Comments	Share	Active	Note Date	Note Time	User ID	User Name	Professional License Number	Contact Information	Facility Name	Professional Type
testing comments	YESNO	YESNO	11/14/15	10:33 PM	bop13859	Brent Fox	13859	334-844-2932 foxbren@auburn.edu	Auburn University	RPH
Testing comments lsksdjflkas aslkfjaklsjd	YES	YES	02/26/15	10:23 PM	Leigh_MD	Leigh_MD	AB9876543	123-123-1234 leigh.foushee@hidinc.com	HID Test Practitioner	MD

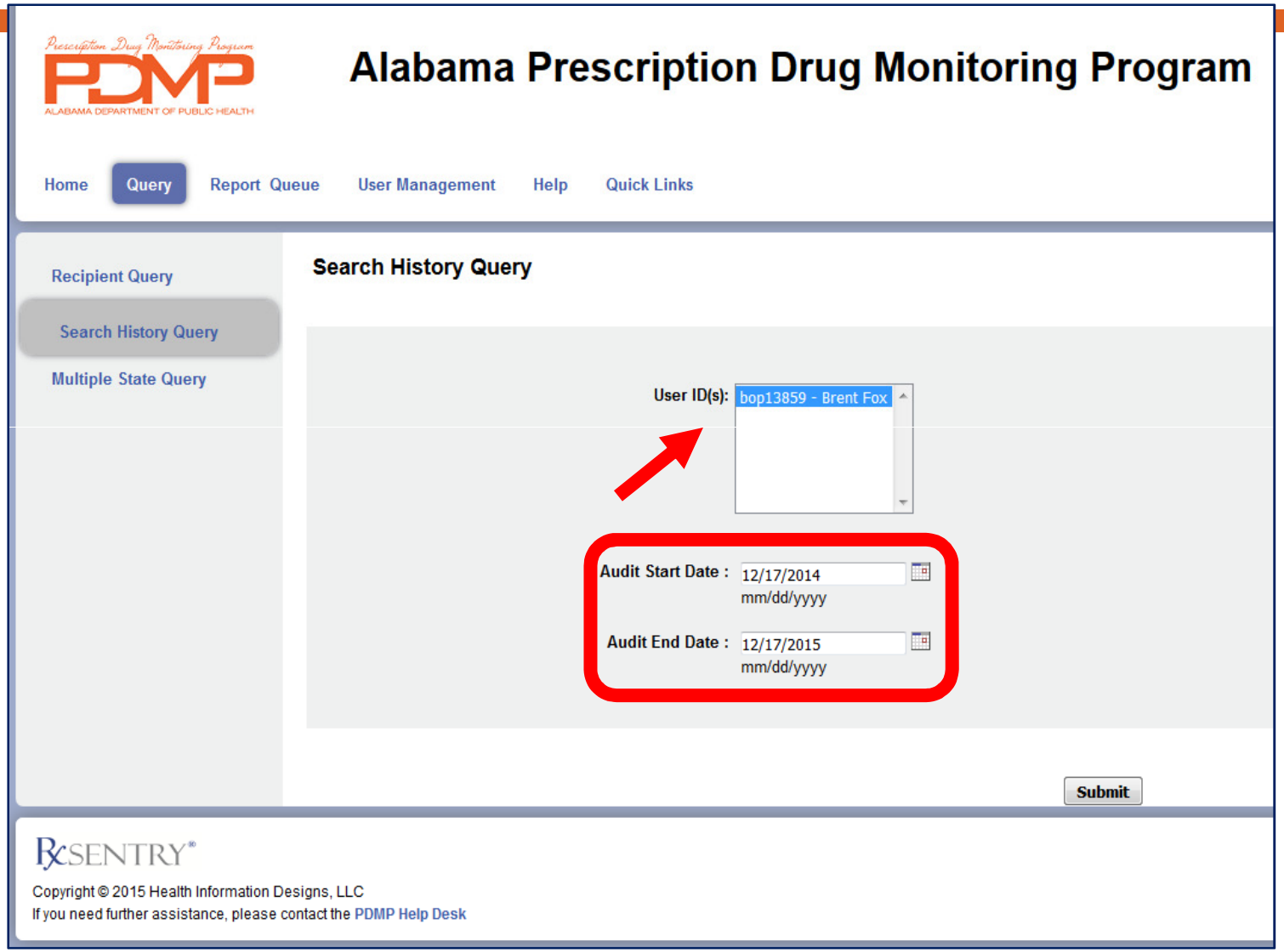
Entering Notes on a Recipient's Specific Prescription



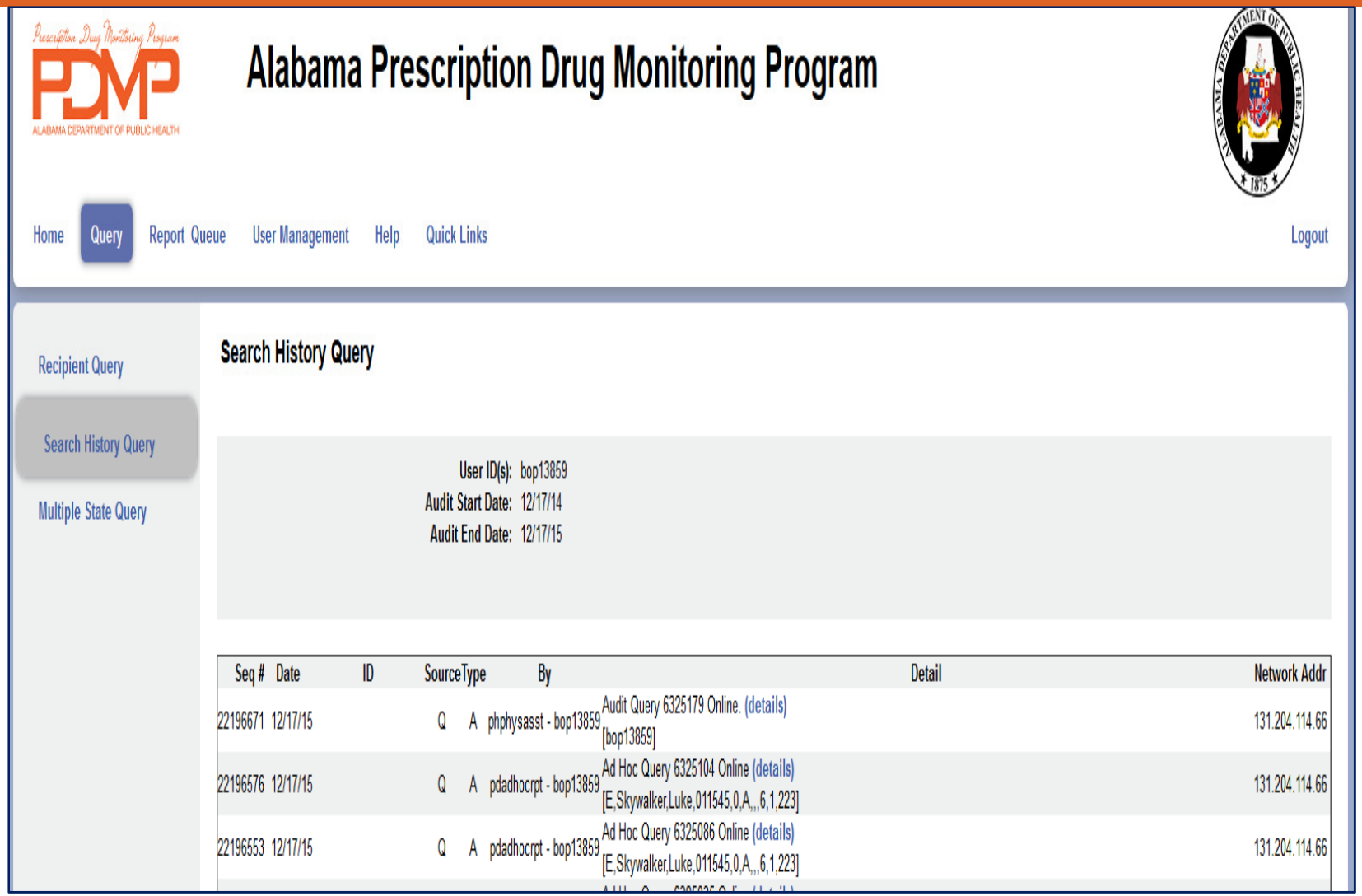
This is the main Query screen



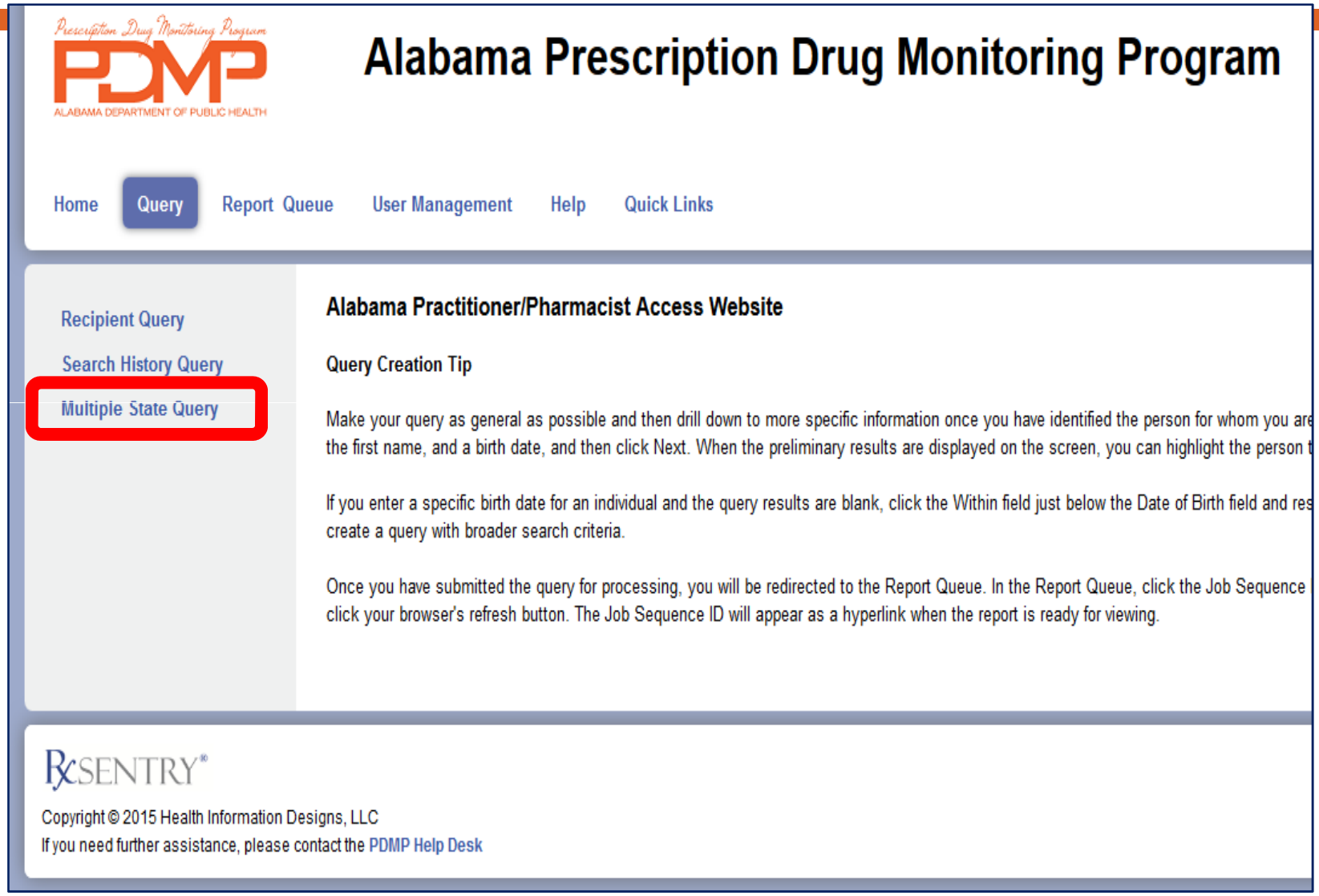
Viewing Your Query History



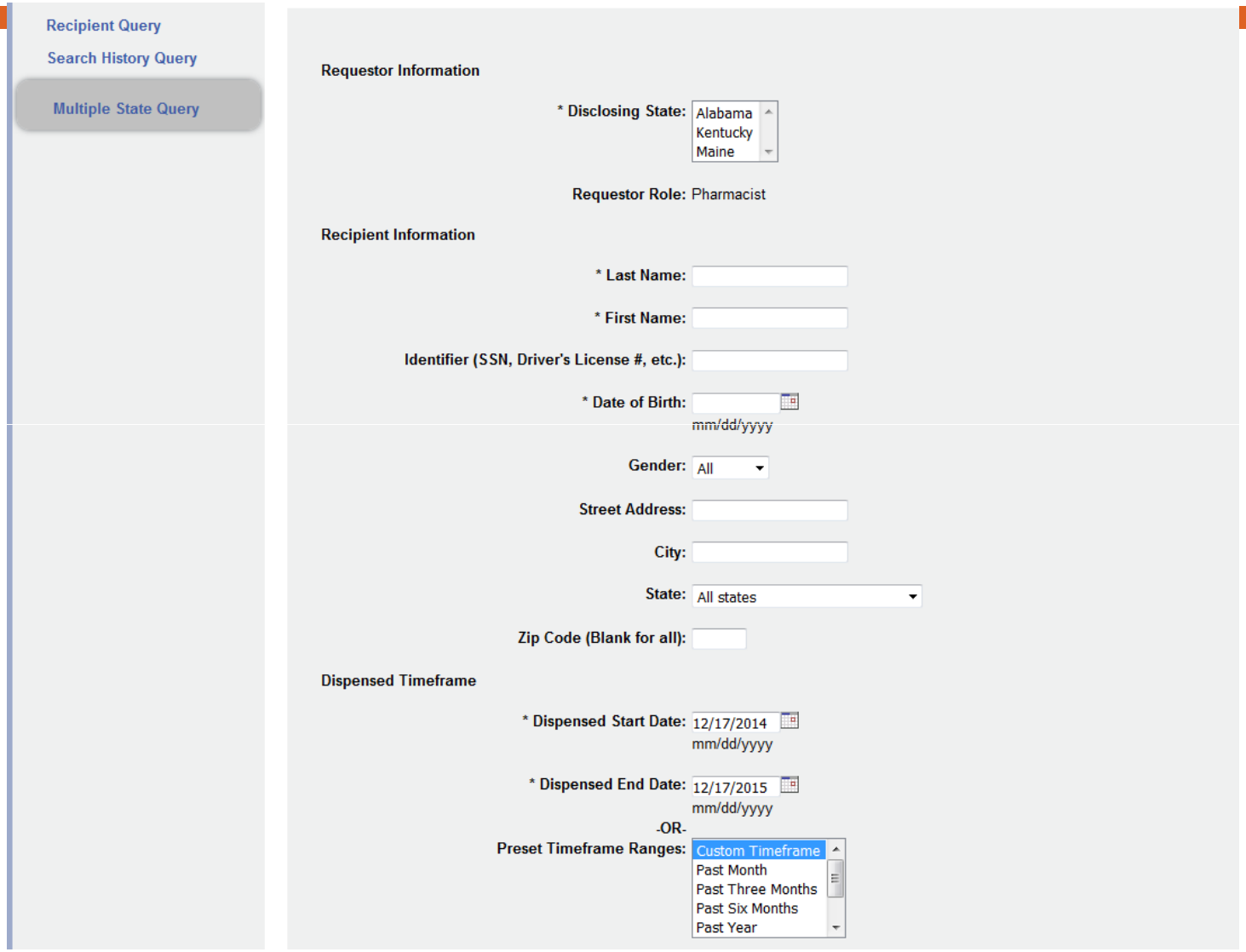
Your query history



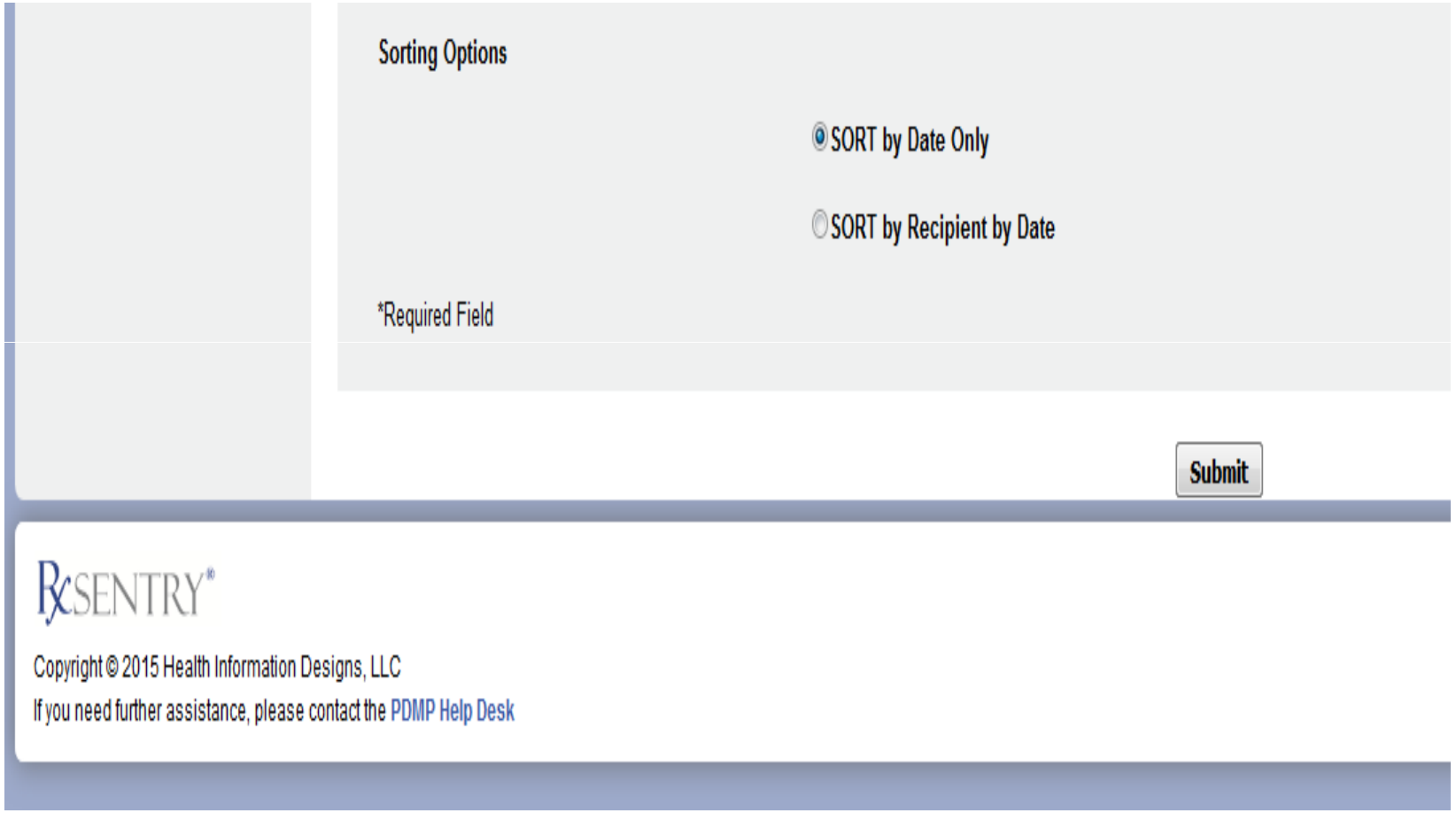
This is the Main Query Screen



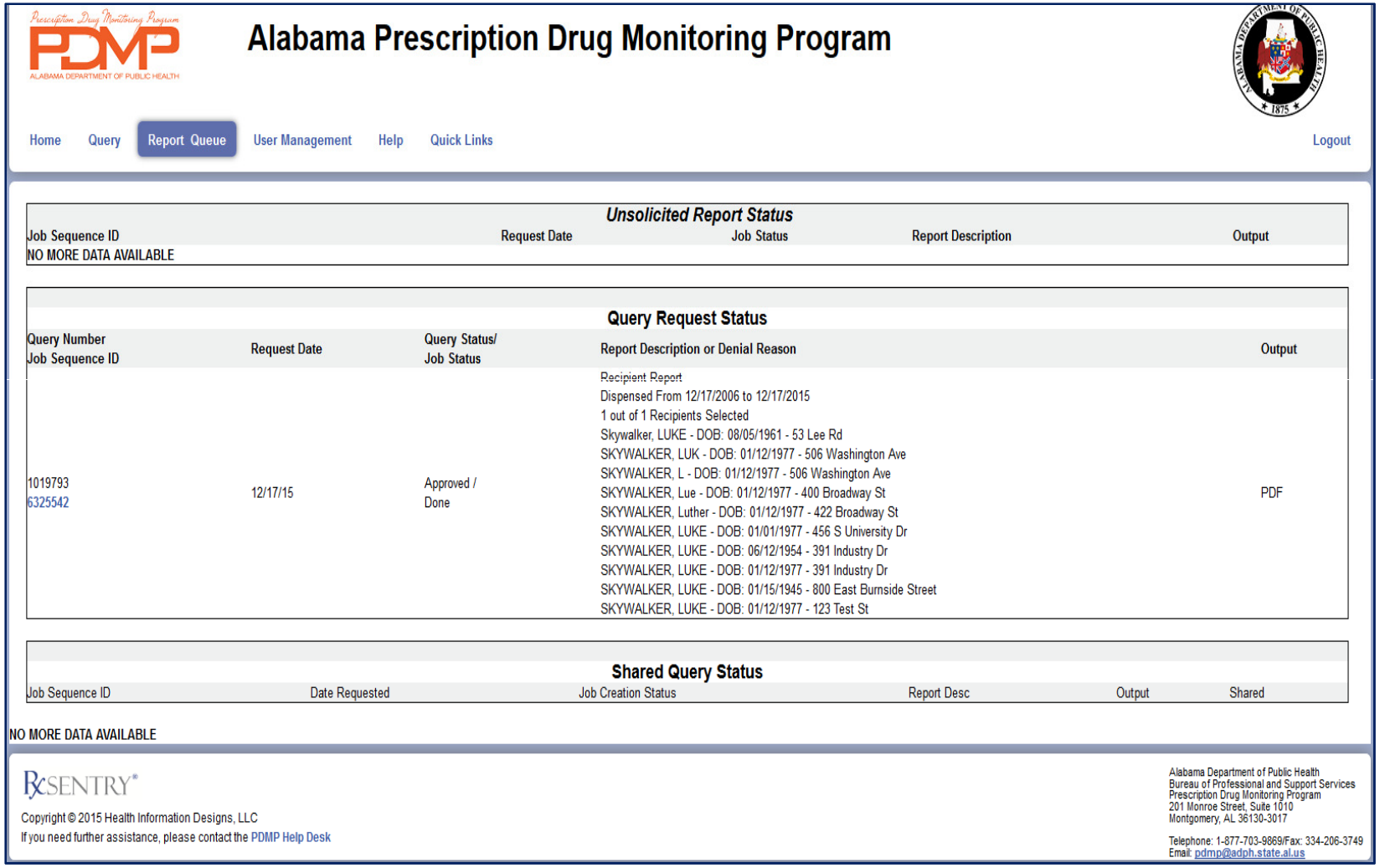
Multiple State Query Screen



Multiple State Query Screen, Cont.



Report Queue Screen



Alabama Prescription Drug Monitoring Program

Home | Query | Report Queue | User Management | Help | Quick Links | Logout

Unsolicited Report Status

Job Sequence ID	Request Date	Job Status	Report Description	Output
NO MORE DATA AVAILABLE				

Query Request Status

Query Number / Job Sequence ID	Request Date	Query Status/ Job Status	Report Description or Denial Reason	Output
1019793 6325542	12/17/15	Approved / Done	Recipient Report Dispensed From 12/17/2006 to 12/17/2015 1 out of 1 Recipients Selected Skywalker, LUKE - DOB: 08/05/1961 - 53 Lee Rd SKYWALKER, LUK - DOB: 01/12/1977 - 506 Washington Ave SKYWALKER, L - DOB: 01/12/1977 - 506 Washington Ave SKYWALKER, Lue - DOB: 01/12/1977 - 400 Broadway St SKYWALKER, Luther - DOB: 01/12/1977 - 422 Broadway St SKYWALKER, LUKE - DOB: 01/01/1977 - 456 S University Dr SKYWALKER, LUKE - DOB: 06/12/1954 - 391 Industry Dr SKYWALKER, LUKE - DOB: 01/12/1977 - 391 Industry Dr SKYWALKER, LUKE - DOB: 01/15/1945 - 800 East Burnside Street SKYWALKER, LUKE - DOB: 01/12/1977 - 123 Test St	PDF

Shared Query Status

Job Sequence ID	Date Requested	Job Creation Status	Report Desc	Output	Shared

NO MORE DATA AVAILABLE

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If you need further assistance, please contact the PDMP Help Desk

Alabama Department of Public Health
Bureau of Professional and Support Services
Prescription Drug Monitoring Program
201 Monroe Street, Suite 1010
Montgomery, AL 36130-3017

Telephone: 1-877-703-9869/Fax: 334-206-3749
Email: pdmp@adph.state.al.us

Working with the PDMP Database: Registration, Searching, Utilization

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HARRISON SCHOOL OF PHARMACY
Health Outcomes Research and Policy

How Can I utilize the Information In The Database?

Physicians: When you have a patient encounter and you suspect that abuse is likely, you should access the database

Pharmacists: When you are presented with a prescription and you suspect that abuse is likely, you should access the database

You must have a legitimate reason to access the database!

Is there Anything I Should Not Do with the Data?

If you intentionally make an unauthorized disclosure of information contained in the database, you shall be guilty of a **Class A misdemeanor**.

If you intentionally obtain unauthorized access to or you alter or destroy information contained in the database, you shall be guilty of a **Class C felony**. (Act 2004-443, p. 781, § 7.)

Reports generated from the database contain confidential information, including patient identifiers, and are not public records. The information should not be provided to any other persons or entity.

The information can be discussed with other healthcare professionals on a patient-specific basis when needed

Who May Access the Database For Cause?

- Certifying boards
- State licensed practitioners
- State licensed pharmacists
- State licensed physician assistants
- State, local, and federal law enforcement authorities (employed in the state)
- State licensed certified nurse practitioners
- State licensed nurse midwives
- Medicaid Agency (for Medicaid recipients only)
- Physician delegates

Report Disclaimer

- No Warrant Is Made As To the Accuracy of the Information
- The information is based on data provided by the dispensing entities
- For questions or for more information about any prescription, please contact the dispenser or the prescriber
- The report contains confidential information, including patient identifiers, and is not a public record. The information should not be provided to any other persons or entity, including the patient

What Happens with the Reports?

- A list of pharmacies not reporting or under-reporting to the database is given to the Board of Pharmacy at least every 6 months
- A list of dispensing physicians who do not report is given to the Board of Medical examiners at least every 6 months
- Drug Utilization Review letters to prescribers and dispensers whose patient has visited 6 or more prescribers or dispensers in one month

Working with the PDMP Database: Reporting

Mr. John Felton

Health Information Design

AUBURN UNIVERSITY

HARRISON SCHOOL OF PHARMACY
Health Outcomes Research and Policy

AL PDMP

- Practitioner/Pharmacist
- Dispensers / Uploaders
  - AL PDMP Dispensers Implementation Guide
  - AL PDMP Dispenser's Reporting Site Login
- Law Enforcement
- AL Licensing Boards
- AL PDMP Medicaid
- Substance Abuse Resources
- Quick Links
- Contact Us

Instructions for setting up an account are listed below.

* You can begin submitting data as soon as your account has been established. See Creating Your

Account for more information.

* Dispensers are required to report their data on a daily basis. Data collection began on April 1, 2006, and reporting began on April 7, 2006.

October 2014 Rule Change

Daily reporting to the AL PDMP begins immediately.

Daily Reporting Overview

On October 20, 2014, Rule 420-7-2-.12 was passed requiring entities and practitioners (except veterinarians) that dispense Class II-V controlled substances to report data to the controlled substance database on a daily basis. The purpose of this new rule is to assist with the identification, intervention, prevention, and education of abused, misused, and diverted controlled substances within the state of Alabama.

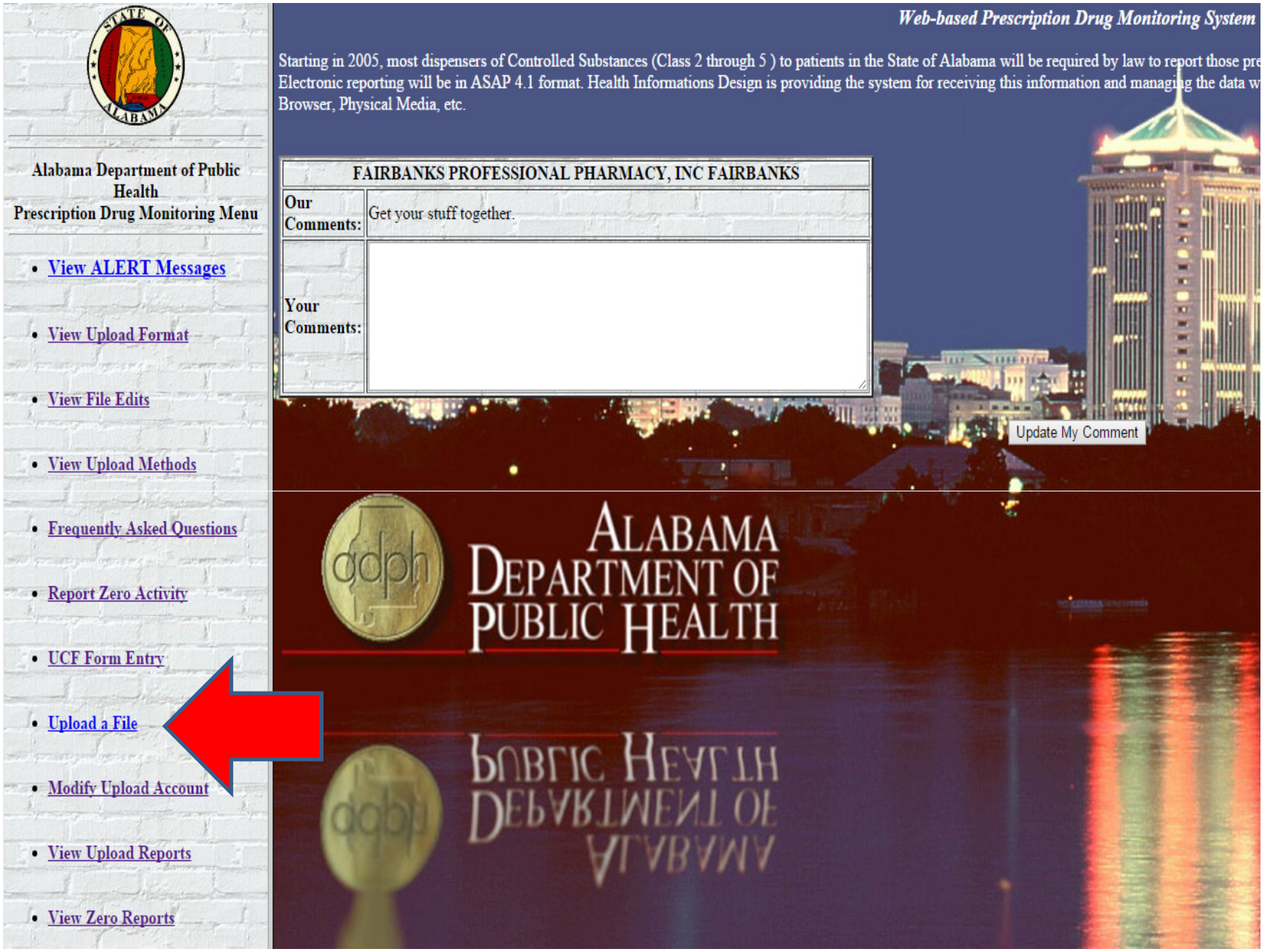
Daily reporting should begin immediately. The PDMP will allow a grace period to implement this change until January 1, 2015, at which time the PMDP will begin collecting non-compliance data for the regulatory boards per state law. If you are already reporting to the controlled substance database on a daily basis, please disregard this message.

Daily Reporting Requirements

Entities and practitioners that dispense Class II-V controlled substances must report data to the controlled substance database on a daily basis.

Entities and practitioners required to report daily include but are not limited to:

* Licensed pharmacies


Web-based Prescription Drug Monitoring System
Starting in 2005, most dispensers of Controlled Substances (Class 2 through 5) to patients in the State of Alabama will be required by law to report those pre
Electronic reporting will be in ASAP 4.1 format. Health Informations Design is providing the system for receiving this information and managing the data w
Browser, Physical Media, etc.
Alabama Department of Public Health
Prescription Drug Monitoring Menu
View ALERT Messages
View Upload Format
View File Edits
View Upload Methods
Frequently Asked Questions
Report Zero Activity
UCF Form Entry
Upload a File
Modify Upload Account
View Upload Reports
View Zero Reports
FAIRBANKS PROFESSIONAL PHARMACY, INC FAIRBANKS
Our Comments:
Get your stuff together.
Your Comments:
Update My Comment
ALABAMA
DEPARTMENT OF
PUBLIC HEALTH

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Data File Upload

Dispenser:	NANOOK:FAIRBANKS PROFESSIONAL
Address:	PHARMACY, INC FAIRBANKS 99701
Phone:	1234567890
Fax:	0987654321 **(fax reports for these errors: none)**
Email:	Nanook@nanook.com **(email reports for these errors: none)**
File Name:	Choose File No file chosen s can be either a text file with a .dat suffix, or a text file which has been zipped with a .zip suffix.)
Review Opt	**how me All Records** ○ **Show Errors Only** ○ **Show 1ST 200 Errors Only** ☐ **Show Parser Output Only**

Send File

Alabama Department of Public Health
Prescription Drug Monitoring Menu

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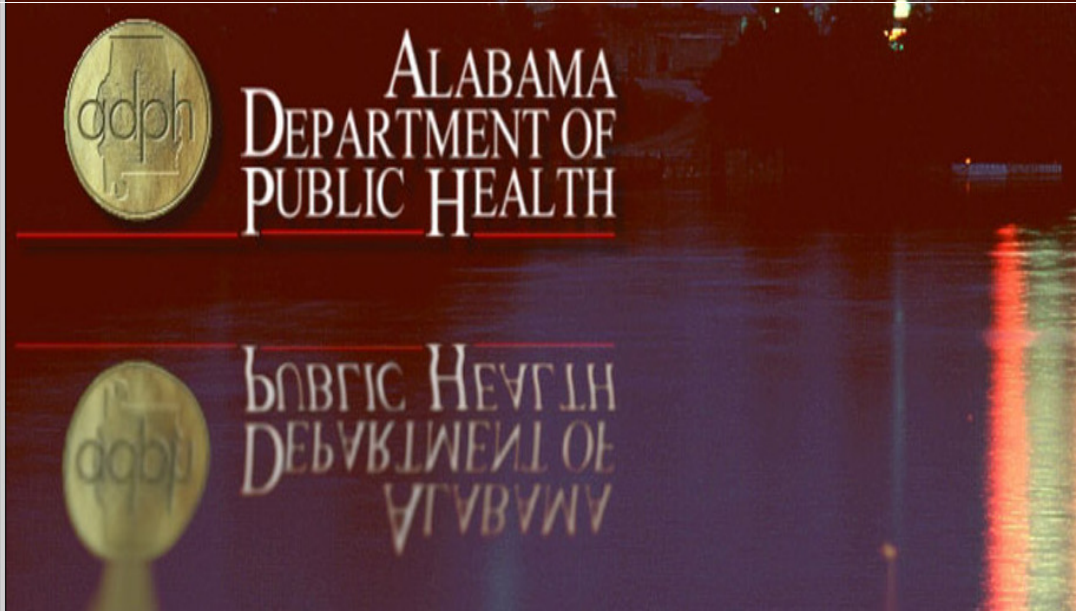
Web-based Prescription Drug Monitoring System

Starting in 2005, most dispensers of Controlled Substances (Class 2 through 5) to patients in the State of Alabama will be required by law to
electronic or paper format. Electronic reporting will be in ASAP 4.1 format. Health Informations Design is providing the system for receivin
system supporting upload via FTP, Secure FTP, Web Browser, Physical Media, etc.

FAIRBANKS PROFESSIONAL PHARMACY, INC FAIRBANKS	
Our Comments:	Get your stuff together.
Your Comments:	

Update My Comment



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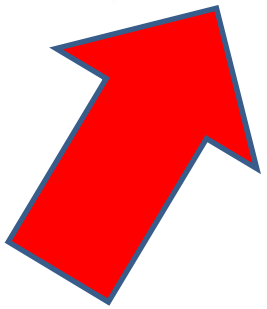
Summary of Previously Entered Form(s)
There are no open batches for user NANOOK

Show Previous Forms | Enter Next Form | Show Batch Counts



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Prescription Drug Monitoring Menu

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UCF Form/Manual Entry

Patient Information

SSN (ex 123456789)
Driver's License #
First Name
Middle Initial
Last Name
DOB (ex 01/01/2006)
Male Female Unknown
Species Human Veterinarian Patient
Name of Animal
Address
City
State
Zip
Patient Location Home Intermediary Care Nursing Long-Term/Extended Care Rest Home Boarding Home Skilled-Care Facility Sub-Acute Care Facility Acute Care Facility Outpatient Hospice Unknown Other

Dispenser Information

DEA#
Dispenser Name
Chain Site ID
Phone
Fax
Address
City
State
Zip
Contact Name
Last Name/Initials of Pharmacist

Prescription Information

Prescription #1

Rx#
Date Filled (ex 01/25/2008)
Date Written (ex 01/25/2008)
New Refill
Dosage Units: Each Milliliters Grams
Date Sold ? (ex 01/25/2008)
NDC
Drug Name (Strength)
Quantity
Days Supply
Refill #
Prescriber DEA
Name
Prescriber Phone
Prescriber Fax
Rx Origin: Written Rx Telephone Rx Telephone Emergency Rx Faxed Rx Electronic Rx Other
Payment Type: Private Pay Medicaid Medicare Commercial Insurance Military Installations/VA Workers' Compensation Indian Nations Other
Reporting Status: New Revise Void

ID of Person Dropping Off/Picking Up Rx
ID Qualifier: Military ID State Issued ID Unique System ID Passport ID Driver's License ID SSN Tribal ID Other
Relationship to Patient: Patient Parent/Legal Guardian Spouse Caregiver Other

Prescription Information

Prescription #1

Rx# | Date Filled (ex 01/25/2008) | Date Written (ex 01/25/2008) | New | Refill

Dosage Units: Each | Milliliters | Grams

Date Sold ? (ex 01/25/2008)

NDC | Drug Name (Strength)

Quantity | Days Supply | Refill #

Prescriber DEA | Name

Prescriber Phone | Prescriber Fax

Rx Origin: Written Rx | Telephone Rx | Telephone Emergency Rx | Faxed Rx | Electronic Rx | Other

Payment Type: Private Pay | Medicaid | Medi… | Military Installations/VA | Workers' Compensation | Indian Nations | Other

Reporting Status: New | Revise | Void

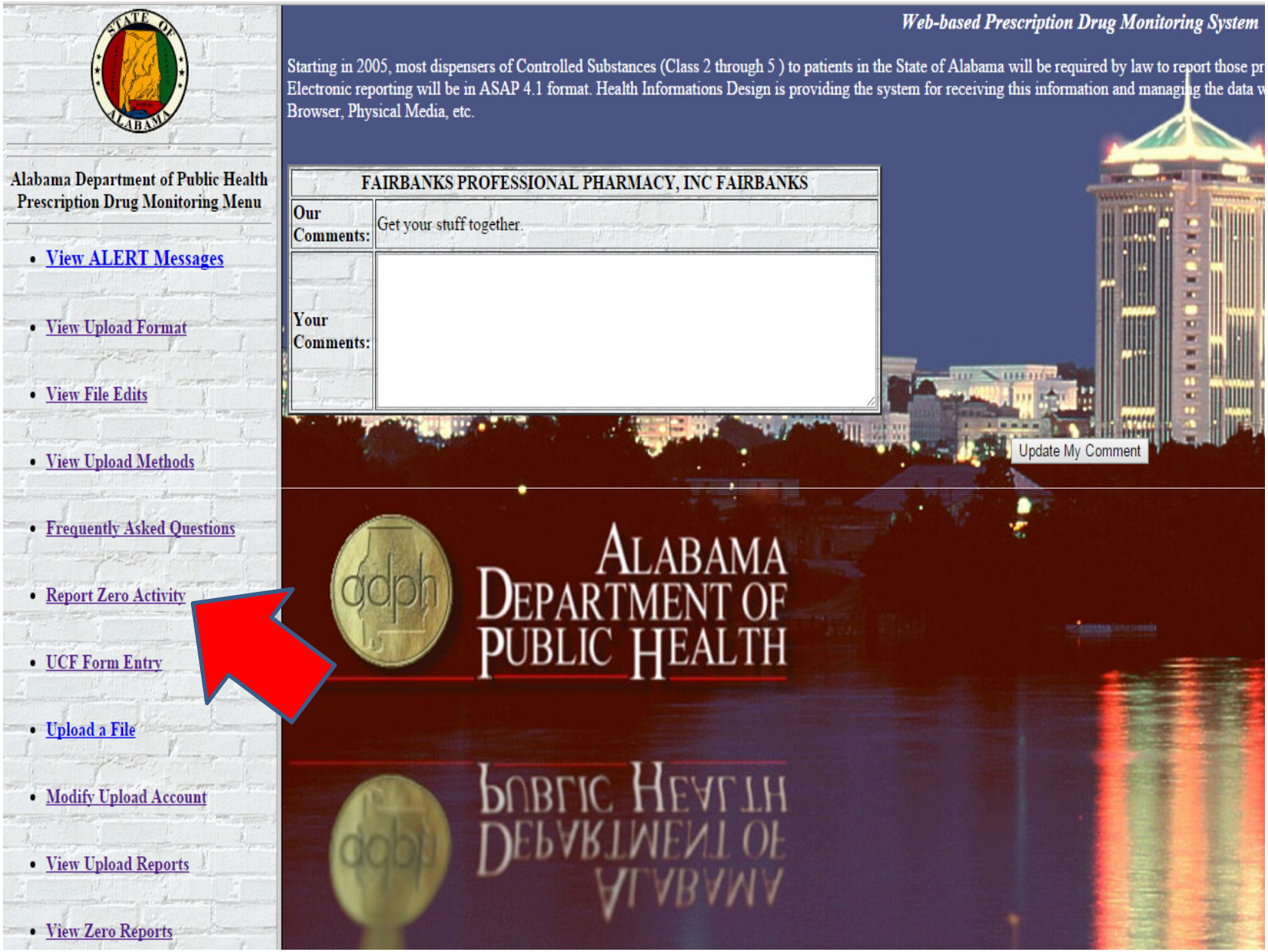
ID of Person Dropping Off/Picking Up Rx

ID Qualifier: Military ID | State Issued ID | Unique System ID | Passport ID | Driver's License ID | SSN | Tribal ID | Other

Relationship to Patient: Patient | Parent/Legal Guardian | Spouse | Caregiver | Other

Notes about NDC Numbers	
Use the following information when entering NDC numbers on the UCF:	
• NDCs are 11 digits and use the format 99999-9999-99.	
• When adding an NDC, do not include the dashes, for example, 99999999999.	
• NDCs are typically located on the original medication bottle on the top right corner of the label, prefaced with "NDC-" and followed by the number.	
• Manufacturers often leave off a zero in the NDC. In these instances, you should add the 0 where appropriate, using the following examples as a guideline:	
If the NDC appears this way....	Enter it this way....
1234-5678-90 (missing 0 in first segment)	01234568790
54321-123-98 (missing 0 in 2nd segment)	54321012398

Submit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Web-based Prescription Drug Monitoring System
Starting in 2005, most dispensers of Controlled Substances (Class 2 through 5) to patients in the State of Alabama will be required by law to report those pr
Electronic reporting will be in ASAP 4.1 format. Health Informations Design is providing the system for receiving this information and managing the data w
Browser, Physical Media, etc.
FAIRBANKS PROFESSIONAL PHARMACY, INC FAIRBANKS
Our Comments:
Get your stuff together.
Your Comments:
Update My Comment
ALABAMA
DEPARTMENT OF
PUBLIC HEALTH

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Report Zero Activity

Dispenser:	NANOOK:FAIRBANKS PROFESSIONAL:group
Address:	PHARMACY, INC FAIRBANKS 99701
Phone:	1234567890
Fax:	0987654321
Email:	Nanook@nanook.com
Period Start Date:	
Period End Date:	12/23/15
Pharmacy List:	

Include All Locations **Include Only Checked Locations** **Enter Other Location**

Continue

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Upload Reports

Report Timeframe: 11/22/14 - 12/23/15 Submit

Date and Time	Report Name	Process Date
06/03/15 11:13:32 AM	ASAP42_AL_SamplefileJune2015_Luke_Only.dat.rpt	06/03/15
06/02/15 12:29:22 PM	ASAP42_AL_SamplefileJune2015.dat.rpt	06/02/15
03/06/15 1:47:00 PM	AL_ASAP_Zero_test.dat.rpt	03/06/15
03/03/15 10:51:40 AM	AL_Luke_Test.dat.rpt	03/03/15

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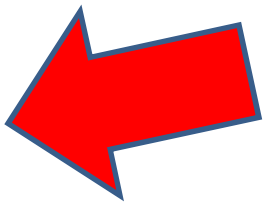
Zero Reports

Report Timeframe: 11/22/13 - 12/23/15 Submit

From Date	To Date	Pharmacy ID	Pharmacy Name	Upload Date
12/30/13	12/30/13	AB9876543	HID TEST	12/30/13
01/19/14	01/21/14	AB9876543	HID TEST	01/21/14



Alabama Department of Public Health Prescription Drug Monitoring Menu

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Modify Account Setup for ADPH PDM Upload Access (alpdm)

We have located the following contact information for your account NANOOK.

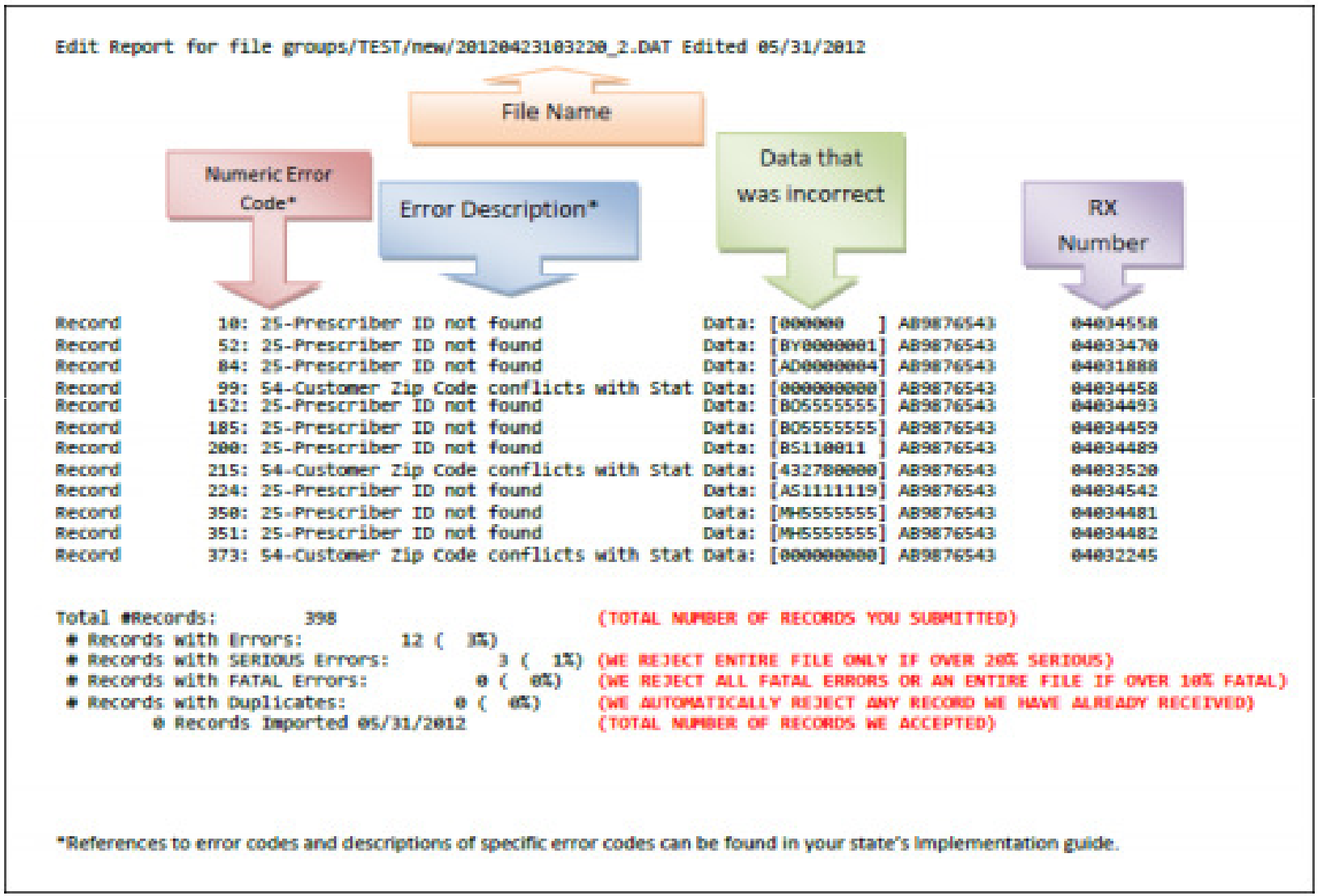
Click Next after modifications are completed.	
Pharmacy Name:	No pharmacy name found
Contact Name:	Nanook
Contact Address:	PHARMACY, INC **City:** FAIRBANKS **State:** AK **Zip:** 99701
Contact Email:	Nanook@nanook.com — Email Edit Reports For All Uploads
Contact Phone:	1234567890
Contact Fax:	0987654321 — Don't Fax Edit Reports
Anticipated Upload Method:	Secure FTP using SSH FTP of file Encrypted with OpenPGP Upload with Internet Browser using SSL Mail a Diskette
***Dispenser Type:**	(•) Pharmacy ( ) Dispensing Practitioner
***Dispenser Sub-Type:**	(•) Pharmacy (Chain) ( ) Pharmacy (Community) ( ) Pharmacy (Hospital) ( ) Non-Resident Pharmacy ( ) Mail Order Pharmacy ( ) Mfg/Wholesalers/Distributors ( ) Mfg/Whse/Dist. Oxygen Pharmacy ( ) Medical Oxygen Retailers Pharmacy ( ) Nuclear Pharmacy ( ) Parenteral Pharmacy ( ) Precursor Pharmacy ( ) Veterinary Pharmacy
***Dispenser Location:**	(•) In-State ( ) Out-of-State

Next

About Upload Reports

- HID provides all submitters of data with an upload report. When creating an account, you are required to submit an e-mail address and a fax number. You can specify if you wish to receive your upload report by either of these methods. If you FTP/SFTP the data, a report will be placed in your home directory on the FTP server.

Example of Error Report



About Upload Reports

- A single claim may be rejected or, if a certain percentage of claims are rejected in an individual file, the entire file may be rejected. We track three types of errors:
  - **Minor** – Incorrect data in non-vital field
  - **Serious** – Record can be loaded with missing or inappropriate data
  - **Fatal** – Record cannot be loaded
- An entire batch may be rejected if:
  - ALL records have Fatal or Serious errors
  - **More than 10%** of the records have Fatal errors
  - **More than 20%** of the records have Serious errors

Working with the PDMP Database: Reporting

Timothy A. Martin, PharmD

AUBURN UNIVERSITY

HARRISON SCHOOL OF PHARMACY
Health Outcomes Research and Policy

Why Is It Important to Enter the Correct Prescriber's DEA Number and Patient Demographics?

- Information entered into the database is used downstream for many purposes
  - Physicians access it
  - Pharmacists access it
  - Law Enforcement accesses it
- Incorrect information leads to confusion, duplication, and loss of confidence in the Program to accomplish its goals!

For additional help, call the PDMP Technical Support Desk at

1-800-225-6998