Management of Genital Lesions in Women's Health Using Electronic Photography Transfer Consultation

Satellite Conference and Live Webcast Friday, August 5, 2011 9:00 – 11:00 a.m. Central Time

Produced by the Alabama Department of Public Health Video Communications and Distance Learning Division

Faculty

Arlinda L. Wormely, CRNP Clinic Nurse Practitioner Public Health Area V Alabama Department of Public Health

Purpose

• The purpose of this information is to provide an overview and details on the methods used to photograph and electronically transfer images of unusual gynecological lesions for remote consultation with experts

Objectives

- Define telemedicine
- Identify the 2 major types of electronic photography transfer methods (telemedicine applications) used for expert consultation
- State 3 different uses of clinical photography

Objectives

- Describe methods to individualize
 photography protocol development
- Identify advantages and disadvantages of electronic photography transfer consultation
- Review case studies of genital lesions amenable to photography transfer consultation

Introduction

- Photography is prevalent in dermatology, wound care, educational services, others
- Electronic photography transfer allows innovative care delivery
- Is a telemedicine application

Introduction

- Allows for collaboration and consultation with experts, education and documentation measures
- More efficient and effective management of client's needs
- Easy use for remote/underserved communities
- Appropriate due to increased utilization of telemedicine processes

What Is Telemedicine?

- Telemedicine is the ability to deliver care to individuals separated by distance from their providers (Roine et. al, 2001)
 - -Teledermatology
 - -Telegynecology/telecolposcopy
 - -Teleradiology

What Is Telemedicine?

- -Teleophthalmology
- -Telewound
- -Telestroke
- -Telepsychiatry

Types of Electronic Photography Transfer

- Videoconferencing (real-time)
 - -Gold standard
 - -Uses audio-visual methods
 - -Direct, dual interaction
 - -Similar to face-to-face

Types of Electronic Photography Transfer

- -54 80% diagnostic accuracy
- -Compared to in-person

- Kanthraj et al., 2007

Types of Electronic Photography Transfer

- Store-and-forward (SAF)
 - -Digital camera
 - -Cellular phones
 - -Personal digital assistants (PDA)
 - -Facsimile
 - -Templates

Preferred Delivery Methods

- Mohr et al. (2010) 148 responses
 - -54% hard copy photographs
 - -50% encrypted e-mail
 - -21% secure websites
 - -10% CDs
 - Inclusion in electronic medical records (EMR)

Forwarding Data

Kanthraj, et al., 2007

- Internet
- Wi-Fi
- Satellite communication

Advantages/Disadvantages of Telemedicine

- Advantages
 - -Remote care delivery
 - -Time saving
 - Through reduced clinic visits, travel expenses, costs

Advantages/Disadvantages of Telemedicine

- -Ease of access
 - Substandard specialist care
- -Point of entry into system
 - Home, outpatient

Advantages/Disadvantages of Telemedicine

- Disadvantages
 - Limited history, tactile stimulation, potential privacy issues
 - Limited assessment capabilities nonverbal cues, vocal tones, physical demeanor
 - -Regulatory/reimbursement issues, policy/protocols

HIPAA/Legalities

- Health Insurance Portability and Accountability Act of 1996
 - Protection of individual health information
 - Covered health plans, health information regardless of format
 - Electronic, paper, oral

HIPAA/Legalities

- Specific issues for telemedicine privacy (videoconference), State preemption of Federal laws
 - Teleconsulting across state lines
 - -Which state privacy laws apply
 - Certification, practice of medicine
 - Health Resources and Services Administration. (2001). Final HIPAA privacy rules. Retrieved from http://www.hrsa.gov/telehealth/oubs/hippa.htm

Reimbursement Issues

- Medicare
 - -Partial reimbursement
 - -Most telemedicine reimbursement
 - -Eliminated fee sharing
 - Includes direct care, consultation, office psychiatry
 - Expectation to expand to rural and underserved areas

Reimbursement Issues

- Medicaid
 - 27 states reimbursed for telemedicine
 - Must satisfy requirement of efficiency, economy, quality care
- Private Insurance CO, HI telemedicine legislation
 - -OAT (2003)

Literature Review

- Telemedicine > 10 years old (Brear, 2006)
- Greater than 360 applications in the U. S. (Hersh, et al., 2001)
- Result of physician/specialist shortage, centralization of care facilities (Brear, 2006)

Literature Review

- 52% of referrals by practitioners undertaken using electronic measures (Wooten, 2001)
- Common in underserved areas, elder and veteran care (Hersh et al., 2001)

Literature Review

- Arizona Telemedicine Program (ATP)
 - Multidisciplinary university based program
 - Developed in 1996 for improved access to specialty services
 - Provides telemedicine services, informatics training, distance learning

- -97, 722 telemedicine events since commencement
- -85, 728 teleradiology teleconsults used most
- -Next in frequency teledermatology and telepsychiatry

Literature Review

- Recurring themes
 - -Quality
 - -Access
 - -Cost/effectiveness
 - -Immediate treatment
 - -Education
 - -Patient/provider satisfaction

Literature Review

- Quality
 - Dermatology
 - Has increased studies evaluating SAF methods

- Hersh, et al., 2006

Literature Review

 Diagnostic agreement with SAF methods using digital camera - 48-89%

– Kanthraj, 2007

Literature Review

- -Study
 - Consulting dermatologist using oral descriptions without images compared to those with images
 - -Found those with images more reliable

– Mann, et al., 2007

Literature Review

- -Telecolposcopy
 - 81 and 82% PPV (positive predictive value) of image review by physicians compared to 80% in-person

- Lopez, et al., 2005

- -Study
 - Evaluating technical effect and clinic fit of telecoloposcopic system found 86% concordance in referring/reviewing sites

- Harper et al., 2000

Literature Review

 Physician agreement 86% for colposcopy and 66% for colposcopy with histology

- Harper et. al, 2000

Literature Review

- Access
 - Study of teledermatology in remote areas
 - Increased consultations from 1.8 - 9.6% after telemedicine implementation

- Hersh, et al., 2001

Literature Review

- -Telehome care through videoconference
 - Easier, immediate healthcare access

Lopez, et al., 2005

Literature Review

- Cost/effectiveness (compilation of findings from reviews)
 - Video in pediatrics cost 2/3 that of direct care
 - Telemedicine for incarcerated result in 95% saved trips, 30% travel expenses

Literature Review

- General hospital consults (video) -20% decrease cost for out patient care (internal medicine), decrease visits by 67%
- EKG image transfer 31% decreased cost, 23% avoidable transfers

- SAF teledermatology, elder care –
 70 90% adequate treatment plan with history/images or both
- Teleradiology, video for oncology treatment plans/outcome comparable to face-to-face

- Roine, et al., 2001

Literature Review

- Immediate treatment
 - -EKG transfer via ambulance
 - Diagnosis 25 minutes prior to arrival

Roine, et al., 2001

Literature Review

-Extremity replantation (SAF)

 Possible replantation questioned, but image alone determines is possible

- Buntic, et al., 1997

Literature Review

-Telestroke (videoconferencing)

 Patient assessment via audiovisual means, recommendations made/treatment initiated

- Demaerschalk, et al., 2009

Literature Review

- Education
 - -Graduate/postgraduate
 - Continuing health education/medical education
 - -Certifications/recertification
 - -Homecare management

- Conde et al., 2010

Literature Review

- Patient/provider satisfaction
 - Result of easy access, decreased travel and wait times, cost saving
 - 88% satisfaction with dermatological consultations
 - 98.3% overall satisfaction with telemedicine care

- 95% prefer telecolposcopy if distance is a factor
- Provider perspective

-Potential offered by technology

- Whitten, et al., 2005

Interviews with Leaders in Field

- Deborah Davis, Nurse Practitioner, Alabama Department of Public Health
- Ramona Hawkins, Senior Nurse Practitioner, Alabama Department of Public Health

Interviews with Leaders in Field

- Dr. Theresa Nkole, General Practitioner/Obstetrics/Gynecology, Zambia University Teaching Hospital
 - -Functioning locally for one year on a Cervical Cancer Research Grant

Implementation of Photography Transfer Consultation

• Interventional focus for development is the incorporation of the use of electronic photography transfer consultation into patient care in clinic settings

Implementation of Photography Transfer Consultation

• Those incorporating this type of telemedicine service will promote improved access, cost effective, quality care, immediate treatment, and teaching measures in clinic settings



Review of Protocol Steps

- Entry into system
- Obtain history/demographics
- Perform complete exam
- Questionable lesion
- Consult necessary
- Implement protocol process
 - -If yes to last two steps

Review of Protocol Steps

- Obtain consent/educate
- Select proper equipment
 - -Basic 35mm digital medical camera
- Select proper environment
- Provide anonymity, respect, proper draping

Review of Protocol Steps

- Take photographs
- Transfer electronically
 - Internet, e-mail, facsimile with proper security
- Consult with experts
- Manage
- Treat/refer

Review of Protocol Steps

- Evaluate outcomes
 - -Limited info in literature
- Store photographs
 - Securely but accessible to other professionals
- End process

Illustrative Telegynecology Case Studies

- Imaging provides a multitude of information regarding patients' conditions almost instantaneously
- Store-and-forward methods provide services in areas lacking essential health professionals

- Naylor, 2003

Illustrative Telegynecology Case Studies

• The following actual/hypothetical case studies represent the types of lesions that may be amenable to electronic photography transfer consultation

- A 25 year old white prostitute presents with a c/o irregular bleeding for last 3 months but unsure if it's from vagina or a sore that she noticed
- She has not sought any treatment
- Her prior history is consistent with drug use, GC, Chlamydia and Syphilis treatment

Case Study 1

- Pt admits to consistent use of condoms for the last year
- Pt is a poor historian
- Image represents findings
- Nancy NP of 3 months examines the patient and finds this lesion
- Per photography transfer, using template consultation determine a possible diagnosis and treatment



Case Study 2

- A 22 year old black female presents to the rural clinic with a c/o unilateral mass in LU labia for 1 week
- Area is slightly tender, red
- Pt fearful due to mother with history of vulvectomy 6 months ago due to vulvar cancer

Case Study 2

- No significant history but admits to often squeezing "hair bumps"
- Image represents findings
- Rob NP is concerned and decides to consult mom's gyn/oncologist 40 miles away, using SAF methods
- What is the likely diagnosis and treatment plan rendered?



- A 50 year old, menopausal, white female presents with a c/o intense itching and a whitish area in the genital area for a few months
- Hx of frequent yeast infections due to diabetes
- She has tried OTC preps with little success

Case Study 3

- Recently resumed intercourse after husband's death 1 year ago but no STD history
- Image represents findings
- Recent graduate Judy NP used consultation through template to confirm her dx/tx plan



Case Study 4

- A 15 year old, black female presents to STD clinic with unilateral pain and swelling in labia area x 1 day
- Pt denies sexual activity, is a gymnast with recent fall and straddled the bar
- No problems noted at the time

Case Study 4

- Afraid to tell parents due to recently caught "making out" with her boyfriend
- Afraid she has an STD although continues to deny intercourse
- Image represents findings
- SAF methods were used prior to referring pt for evaluation 30 miles away



- A 62 year old, postmenopausal, white female presents with c/o itching lump on genitals for 2 months
- She states the lump is wet feeling often and is reddish in color
- States the area burns at times and nothing she does seems to help

Case Study 5

- She has a history of diabetes with frequent yeast infections but states this is different
- After several failed treatment attempts, Johnnie NP decides to consult her physician for guidance using consultation template



Case Study 6

- A 60 year old with c/o external itching for a few months
- States previously dx with eczema in the area and received questionable treatment
- States the treatment did not work and she is clawing herself terribly
- Image represents findings

Case Study 6

- Linda NP recommended a round of topical steroids after r/o other possible causes such as diabetes or recurrent yeast infection
- Pt returned with symptoms
 worsening

Case Study 6

- At this point, NP decided to use videoconferencing to speak with a dermatologist
- What are the possible recommendations?



- 40 year old, white female into clinic with c/o bumps and recent onset vulvar pain
- Has been seen in ER several times only to be told to see gyn
- No health insurance
- Prior history of treatment of condyloma

Case Study 7

- Abstinence last 3 months
- Image represents findings
- The NP recognizes the patient needs immediate care but unsure if the pt would get scheduled without other intervention
- She proceeds to fax the MD a picture of the lesion for urgent scheduling
- What are MDs likely findings?



Conclusion

- Telemedicine services such as electronic photography transfer may lead the way to a technological explosion for healthcare delivery
- It has the potential to improve access and provide quality, cost effective healthcare at the point of entry into the system

Conclusion

- Much remains to be done in terms of protocols, rules, regulations, and reimbursement
- With the changing healthcare environment, providers must help lead the way to innovations in delivery of care
- A picture is worth more than a thousand words!!!!

References

- Agency for Healthcare Research and Quality (2001). Telemedicine for the Medicare Population. Retrieved from http://www.ncbi.nlm.nih.gov/book/NBK33336/
- Brear, M. (2006). Evaluating telemedicine: Lessons and challenges. Health Information Journal, 35 (2), 23-31.
- Buntic, R.F., Siko, P.P., Buncke, G.M., Ruebeck, D., Kind, G.M. & Buncke, H.J. (1997). Using the internet for rapid exchange of photographs and x-ray images to evaluate potential extremity replantation candidates. The Journal of Trauma, 43 (2), 342-344.
- Car, J. & Sheikh, A. (2004). Email consultations in health care: 1 scope and effectiveness. British Medical Journal, 329, 435-438.
- Conde, J.G., Suvranu, D., Hall, R.W., Johansen, E., Meglan, D. & Peng, G.C. (2010). Telehealth innovations in health education and training. Telemedicine Journal e-Health, 16(1), 103-106.

References

- Dermaeschalk, B.M., Miley, M.L., Kiernan, T.J., Bobrow, B.J., Corday, D.A., Wellik, K.E., Aguilar, M.I., Ingall, T.J., Dodick, D.W., Brazdys,K., Koch, T.C., Ward, M.P. & Richemont, P.C. (2009).
 Stroke telemedicine. Mayo Clinic Proceedings, 84(1), 53-64.
- Harper, D.M., Moncur, M.M., Harper, W.H., Burke, G.C. & Rasmussen, C.A. (2000). The technical performance and clinical feasibility of telecolposcopy. The Journal of Family Practice, 49(7), 623-627.
- Health Resources and Services Administration. (2001). Final HIPPA privacy rules. Retrieved from http://www.hrsa.gov/telehealth/pubs/hippa.htm
- Hersh, W.R., Hickam, D.H., Serverance, S.M., Dana, T. L., Krages, K.P. & Helfand, M. (2006). Diagnosis, access and outcomes: Update of the systematic review of telemedicine services. Journal of Telemedicine and Telecare, 12(2), 3-31.

References

- Kanthraj, G.R. & Srinivas, C.R. (2006). Store and forward teledermatology. Indian Journal of Dermalotogy, Venereology and Leprosy, 73, 5-12
- Lopez, A.M., Avery, D., Krupinski, E., Lazarus, S. & Weinstein, R.S. (2005). Increasing access to care via tele-health: The Arizona experience. *Journal of Ambulatory Care Management*, 28(1), 16-23.
- Mann, T. & Colven, R. (2002). A picture is worth more than a thousand words: Enhancement of a pre-exam telephone consultation in dermatology with digital images. Academic Medicine, 77(7), 742-743.
- Mohr, M. R., Indika, S.H. & Hood, A.F. (2010). The utility of clinical photographs in dermatopathologic diagnosis: A survey study. *Archives of Dermatology*, 146(11), 1308-1309.

References

- Office for the Advancement of Telehealth. (2003). Telemedicine Reimbursement Report. Retrieved from http://www.hrsa.gov/ruralhealth/about/telehealth/reimburse.pdf
- Roine, R., Ohinmaa, A. & Hailey, D. (2001). Assessing telemedicine: A systematic review of the literature. A Canadian Medical Association Journal, 165(6), 765-771.
- Sarhan, F. (2009). Telemedicine in healthcare 1: Exploring its uses, benefits and disadvantages. *Nursing Times*, 105(42), 10-13.
- Whitten, P. & Love, B. (2005). Patient and provider satisfaction with the use of telemedicine. Overview and rationale for cautious enthusiasm. *Journal of Postgraduate Medicine*, 51(4), 294-300.
- Wootton, R. (2001). Recent advances: Telemedicine. British Medical Journal, 323, 557-560.