

CULTURAL SENSITIVITY TRAINING

Satellite Conference and Live Webcast

Monday, March 20, 2017, 9:00-10:00 a.m. (Central Time)
10:00-11:00 a.m. (Eastern) ■ 8:00-9:00 a.m. (Mountain) ■ 7:00-8:00 a.m. (Pacific)

This program will enhance participants understanding of culture, self-cultural awareness and diversity. There will be discussions examining the impact of these issues in the workplace, as well as the benefits of cultural diversity and sensitivity in the workplace. Aspects of best practices will be outlined to help participants learn how to manage roadblocks to cultural sensitivity and diversity while emphasizing the potential for positive outcomes when best practices are integrated into the organizational culture. Exercises will provide a hands on application and exploration of topics discussed.

PROGRAM OBJECTIVES:

1. Enhance participants understanding of culture and the importance of self-cultural awareness.
2. Examine the concept of diversity and its impact to the workplace.
3. Explore the benefits of diversity and cultural sensitivity.
4. Identify roadblocks to cultural sensitivity.
5. Outline keys to managing workplace diversity that promote cultural sensitivity.

FACULTY:

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Birmingham, Alabama



CONFERENCE DETAILS:

Target Audience: Alabama Department of Public Health employees

Continuing Education: None for this program

**Non-ADPH employees are charged a fee to receive CE Certificates. Additional information can be found at www.adph.org/alphtn*

Registration: www.adph.org/alphtn

Technical Information: To receive complete technical information you must register at www.adph.org/alphtn

Satellite - Live satellite conference on C band (analog).

Webcast - Watch with RealPlayer or Windows Media Player. Test your computer with the "test connection link" at www.adph.org/alphtn

Audio - To listen by phone, call 1-888-557-8511. Enter access code 972-1530 #. Press # again to listen to the conference.

On Demand - Available 2-3 business days after the live broadcast from the On Demand page of our website.

Conference Materials: Posted on our website approximately one week before the program for registered participants.

Conference Details Questions: Call: 334-206-5618 | Email: alphtn@adph.state.al.us

